Remote Supports Pilot
February 2016 - February 2019

Final Report | April 30, 2019

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Executive Summary

Imagine! has a long standing reputation as a leader in bringing technology solutions to Long Term Care (LTC) services. One simple and obvious solution that has not been embraced by the State of Colorado is Remote Supports. Remote Supports consists of a system of sensors and devices designed to monitor a person's environment and alert caregivers of situations that need attention. Such situations can include flooding because a sink overflowed or danger of fire because a stove was left unattended. The current Colorado Developmental Disabilities waiver system does not allow complete reimbursement for these types of supports.

Many states, such as Ohio, Pennsylvania, Tennessee, Missouri and Connecticut will cover costs associated with a remote monitoring system including hardware, installation and monthly service fees. These states have recognized the value of using technology to support independence without sacrificing the health and safety of the individual. In an age of dwindling human resources and ever tighter Medicaid dollars the embracing of these technological supports is becoming a necessity.

In 2014, Imagine! received a commitment of $100,000 from the Aaron Matthew Tuneberg Memorial Fund to create a three-year, replicable pilot project that used technological supports to improve the safety of Colorado citizens with intellectual or developmental disabilities who are able to live independently or with limited supports in their communities.

The goal of the pilot project was to install Remote Support systems with as many individuals as possible, and to measure the systems' effectiveness. Imagine! chose to partner with SimplyHome, a North Carolina and Wisconsin-based company that provides a system called "The Butler" to help individuals live more independently. The SimplyHome system uses a central control unit to send alerts to caregiver/s based on rules defined by the caregiver and data collected from a variety of sensors including heat, motion and water.

Over three years, Imagine! installed fifteen Butler systems in individual's homes and assessed how these systems impacted areas of concern when it came to safety. Imagine! examined data from surveys conducted with caregivers, alert data produced from the SimplyHome system and incident reports involving individuals in the pilot. We found that overall, the SimplyHome system increased the person's health and safety while preserving their independence. These results support what other states already know: **remote supports can reduce costs of LTC and users enjoy the benefit of personal freedoms and self-reliance.**

Background

In December 2014, Gale Boonstra, on behalf of "Aaron's Fund" (the Aaron Matthew Tuneberg Memorial Fund), pledged $100,000 to Imagine!. This gift was made in order to accomplish two goals.

The first goal was to name the middle conference room at the John M. Taylor Conference Center in memory of Aaron. A minimum donation of $100,000 is required to secure the naming rights to one of Imagine!'s conference rooms. The Aaron Matthew Tuneberg Conference Room was dedicated on August 19, 2015. Imagine! Incurred expenses as part of the process including invitations, naming art created by John Haertling, updating and mounting building signage as well as light refreshments served at the dedication event. Details are in appendix E.

The second goal of the gift was to create a three-year, replicable pilot project that used technological supports to improve the safety of people with intellectual or developmental disabilities who are able to live independently or with limited supports in their communities. A length of three years was chosen to coincide with the State of Colorado's waiver redesign, originally set to be complete in 2019 but now delayed until 2024. It is our hope that outcomes of this project could influence the redesign process and make remote support technology more accessible for Coloradoans.

Process

Imagine! evaluated several assistive technology companies for both cost and services, and selected SimplyHome, a North Carolina and Wisconsin-based company that provides systems to help individuals live more independently. SimplyHome's sensor-based Butler systems can adapt over time to alleviate concerns about cooking safety, medication adherence, chronic health conditions and the risk of wandering or falls. Caregivers are notified only when they are needed, promoting the highest level of independence possible for the individual. This is accomplished through various sensors that can monitor smoke/heat, carbon monoxide, water overflow, entry/egress and medication access, amongst other metrics. This technology allows people to be monitored remotely and notifies loved ones or caregivers when people are home and what area of the apartment or living space they are accessing. The system enables the individuals to remain independent while still promoting their safety by remotely locking doors, monitoring when someone comes to their door, and providing alerts when an alarm is triggered.

Before individual participants could be identified, a training process was developed to educate Imagine! case managers so they were able to complete assessments designed to help identify individuals who could benefit from the SimplyHome Butler system. The training developed is attached as appendix A. Imagine! developed the Remote Support Screening (appendix B) for case managers to use to identify and prioritize the clients for the project. An analysis was made on all submitted assessments, with priority given to individuals not receiving services or whose

current living situation placed them at risk. It was also important that the client had an existing support system, including individuals who would be available to receive alerts and notifications from the Butler system.

Imagine!'s case managers submitted assessments on twenty clients, and four were initially identified as participants. The identified clients and/or their caregivers were initially notified in writing about their selection to participate in the program (appendix C). Once the client was determined, the SimplyHome Intake form (appendix D) was completed in order to pinpoint the specific technologies needed to address the client's needs. Some examples of technologies installed throughout the sites include:

- Carbon monoxide detectors
- Door entry sensors
- Window open sensors
- Motion sensors
- Water/flood sensors
- Video doorbells
- Smoke detectors
- Heat detectors
- Electronic deadbolt locks
- Panic pendants
- Stove sensors

SimplyHome, working with Imagine!'s Information Technology department, installed the systems at each client's residence and conducted training for the caregiver/s who would be receiving the alerts generated by the system.

An example of the types of alerts that can be programmed into the system is below. These alerts are in use at one of the locations.

| #	Subject	Last Sent	
19	Stove has been on for 30min	3/22/2018 4:46:36 PM	Details
20	Smoke Sensor ALERT 24/7	7/5/2017 11:38:33 AM	Details
22	Front Door Is Open	3/22/2018 7:24:50 PM	Details
23	Back Door Is Open	3/10/2018 3:42:17 PM	Details
31	███ it is time to take your medicine	3/22/2018 8:06:35 PM	Details
122	Front Door Is Open (8pm-7am)	3/19/2018 8:31:20 PM	Details
123	Back Door Is Open (8pm-7am)	8/9/2017 8:34:52 PM	Details

Once the Butler system was installed and configured, and caregivers were trained, Imagine!'s role shifted to providing support in case of failures. That support included replacing dead batteries, installing additional components such as video doorbells, and troubleshooting Internet connectivity. The SimplyHome system is designed to be utilized by the client and their natural supports without intervention from outside provider agencies. The system went live with the four initial participants in February of 2016.

Over the next thirty-six months, eleven more individuals were identified and received the Butler system, bringing the total number of installations to fifteen. Over the course of the project, three individuals moved to environments with more supports, making the Butler system unnecessary. Imagine! uninstalled those systems and sensors and repurposed them for use with other individuals. At the conclusion of the project in February of 2019 there were twelve locations using the Butler system.

The Butler system requires a connection to the Internet in order to send alerts to caregivers. Most locations already had Internet service, but in four situations, Imagine! assisted in providing internet service.

Through a web based portal, caregivers and Imagine! IT staff monitored the status of the systems and generated reports on alerts.

Below is an example of a report showing the activity at the front door over a one week period. The report shows how many times the front door was opened and closed each day.
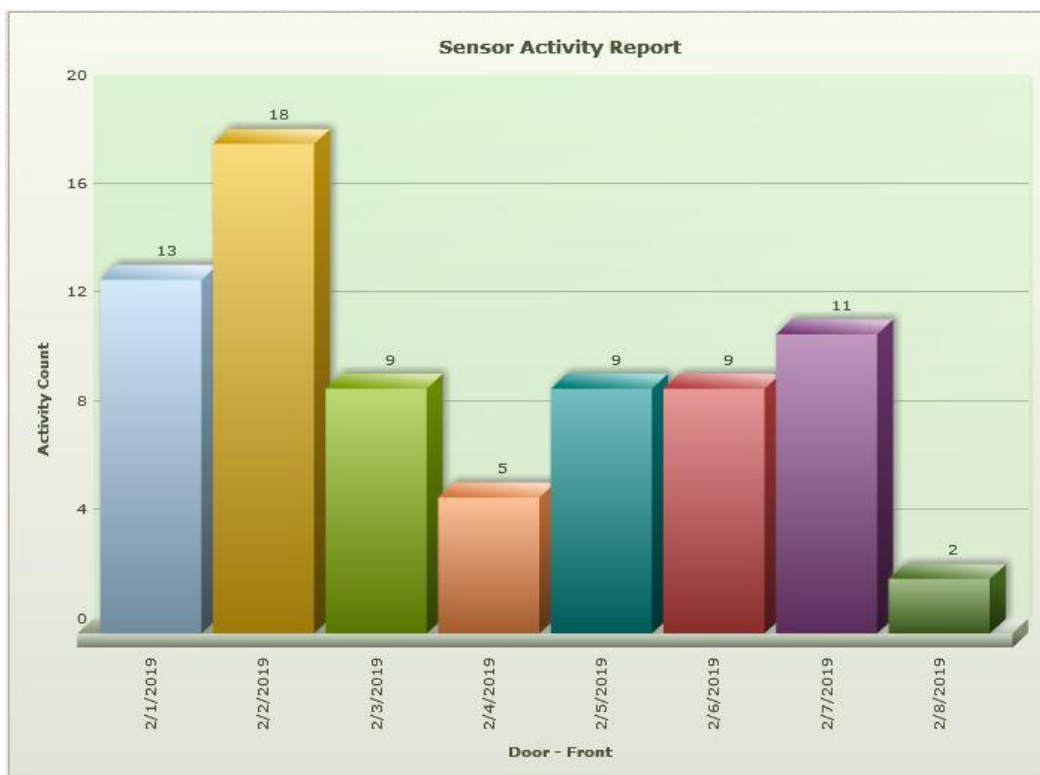
The report example below shows the activity of the stove sensor which works by monitoring the power used by the stove. When the stove is on it creates an active data point signified by the red pyramid. When the stove turns off this creates an inactive data point signified by the green diamond. During normal use of a stove, the power fluctuates as the stove regulates the temperature of the heating elements being used. The longer a stove is on, the higher the stack of data points. The Butler can alert caregivers if the system interprets the data and determines the stove has been on for an extended period.
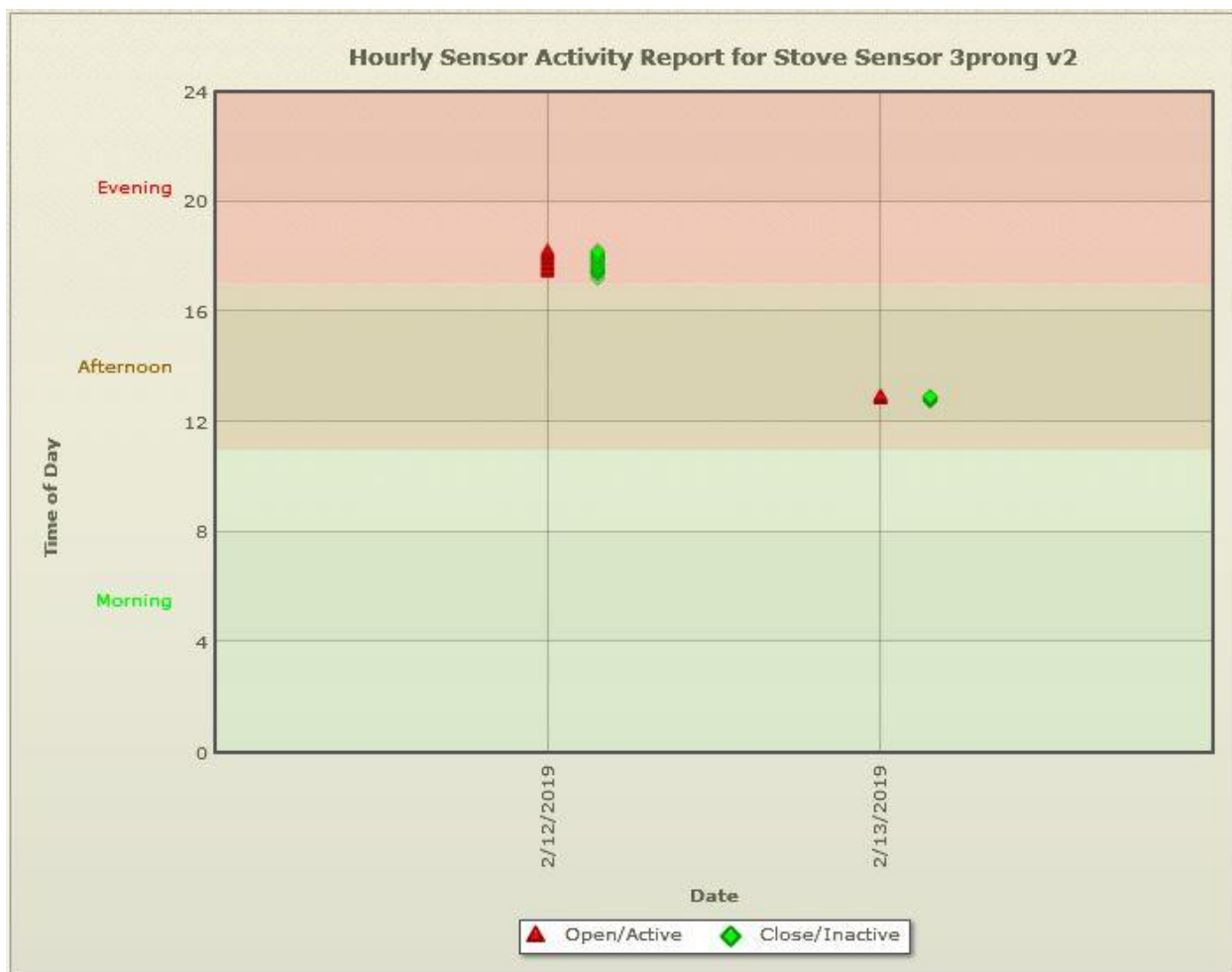
At the starting point with each client, based on responses to the SimplyHome Intake form, several areas of concern were initially identified and addressed with technology. This provided the baseline of having no technology in place, but identifying safety supports that could be provided with technology. As planned from the start of the pilot, Imagine! readministered the Remote Supports Screening to caregivers and clients in February of 2018 and again in February of 2019. The purpose of this was to determine if the SimplyHome system had been effective in testing our hypothesis that remote supports made independent living safer for people with intellectual disabilities. The screening was administered in person by an Imagine! employee. The survey addressed each of these areas of concern to determine what kind of impact the

technology has made in order to provide data on the project's effectiveness. The results of the survey can be found in appendix F.

Imagine! examined the occurrence of reportable incidents of health and safety for individuals in the pilot and compared the number incidents in the preceding twelve months before installation of the SimplyHome system and all the incidents after. The types of incidents that would qualify would be those that occurred in the residential setting and impacted health and safety, such as elopement or leaving the stove on. Overall we saw a decline in incidents after the installation of the monitoring system. Imagine! only looked at systems that had been operational for more than six months. Several locations had no qualifying incidents before or after installation.

The following graph shows the data collected:
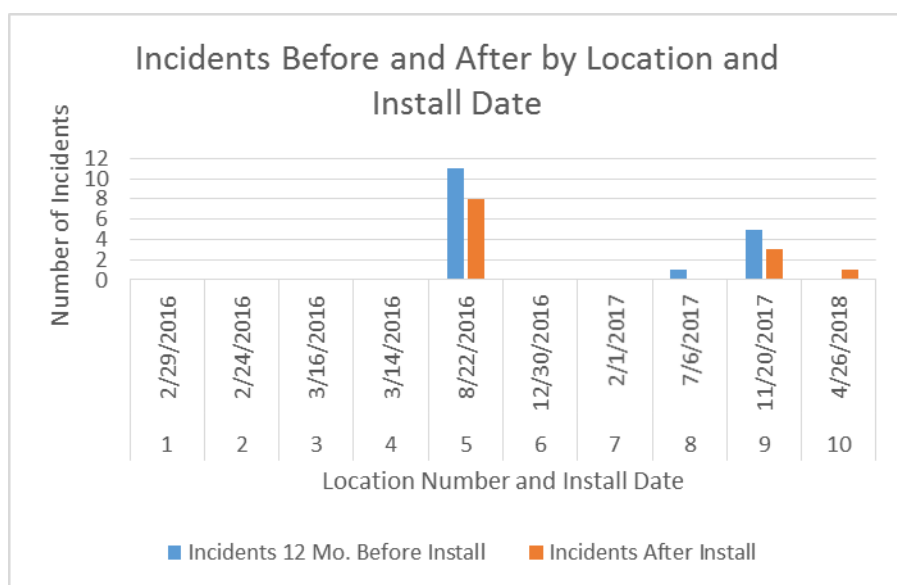
Imagine! also looked at the results of the follow-up surveys that were done in February of 2018 and 2019. With eleven questions on the initial and follow-up survey, clients and/or caregivers were asked if there was a change from the baseline response to the survey question that was given upon installation. Responses were classified into three different categories:

1. The installation of the SimplyHome system had a negative impact on health and safety
2. The installation of the SimplyHome system had a neutral impact on health and safety
3. The installation of the SimplyHome system had a positive impact on health and safety

The results of the 2018 survey showed a total of one negative impact, 70 neutral impacts and 28 positive impacts.

2018 Survey Results
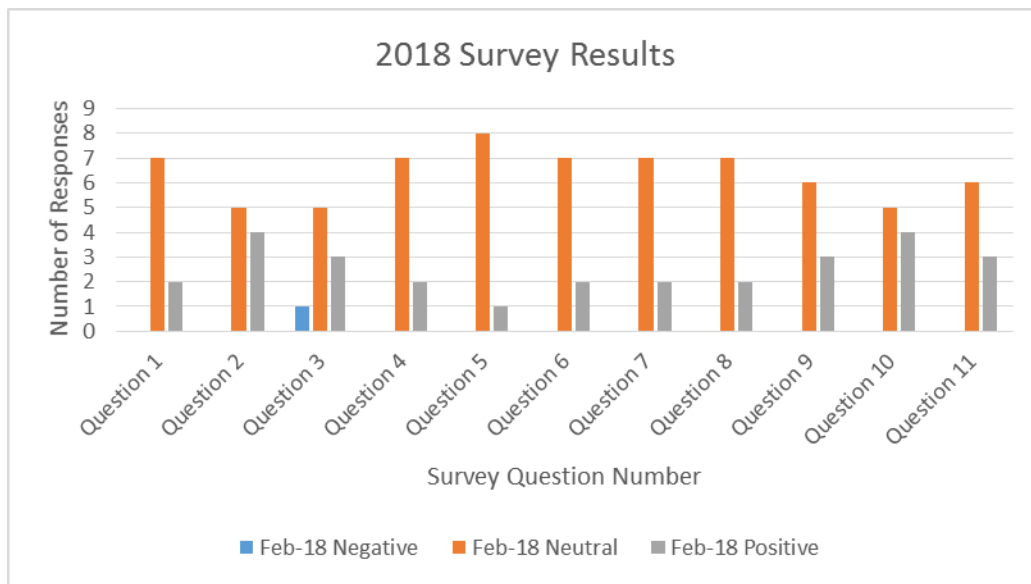
The results of the 2019 survey showed a total of zero negative impacts, 67 neutral impacts and 21 positive impacts.

2019 Survey Results
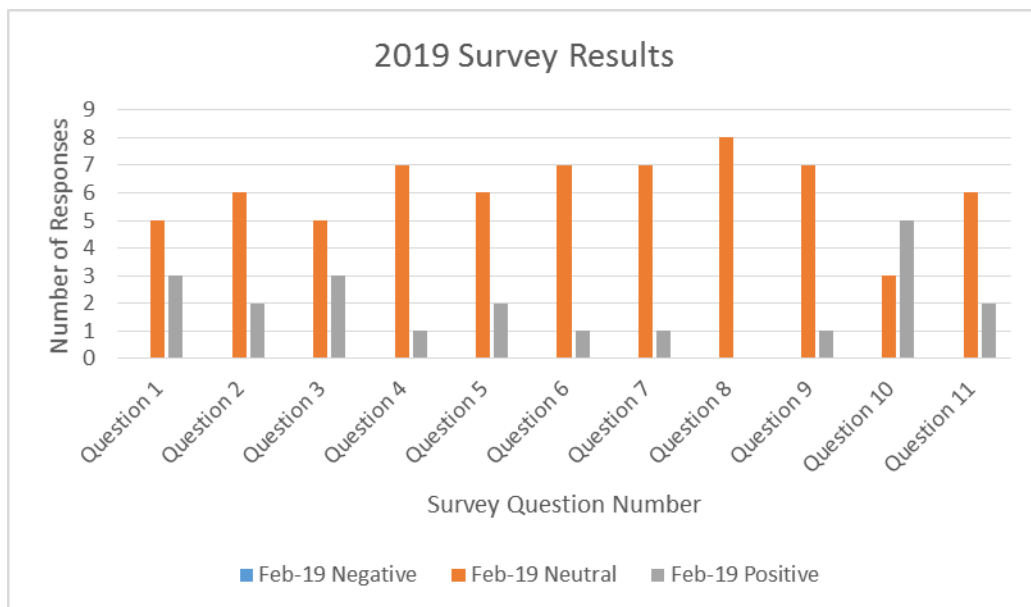
There is also a chance to collect free form text responses to the survey and here are a couple comments from caregivers.

As one parent described:

> *"I'm writing to tell you that the safety system Imagine! installed in my daughter's home worked very well today. First, I received a text telling me that the smoke alarm had gone off in my daughter's place at 4pm. I knew no one was there at that time*

besides my daughter, so I rushed over. The alarm was ringing loudly. My daughter was out of her home (with her hands over her ears). And a neighbor had called 911. It turned out that my daughter had experimented with making her first snack on the stove top and the oil in the pan had sent a lot of smoke into the air. No fire or any serious damage, but a good trial of the systems to make sure everyone knew what they should be doing."

Another comment:
"Jane and caregivers report that the doorbell and the stove sensor are very important for Jane. Jane reports that she likes feeling safer with the doorbell and the sensors on the doors.

Overall, the health and safety of individuals in the pilot was either increased or not impacted in a negative way. It's clear from our data that the introduction of a remote monitoring system can be used to increase an individual's independence while not having a negative impact to their health and safety risks.

Pilot Summary

Imagine! used the survey results, anecdotes from clients/families, and the occurrence of reportable incidents of health and safety for individuals in the pilot to determine the viability of using remote supports as a recommended waiver benefit (not sure benefit is the right word).

Over the three year period of the project, the Remote Supports pilot incurred total expenses of $102,240. Details are in appendix E.

Imagine! believes that this type of technology has a vital role in the future of services for individuals with intellectual and developmental disabilities.

Next Steps with the State of Colorado

Imagine! has been very pleased to be part of this project. Imagine! has promoted the project and its impact through its various social media platforms. *Open Minds recently reported the states that have adopted a technology-centric approach* policy when considering supports for people with intellectual and developmental disabilities. They include **Alaska, Delaware, Indiana, Missouri, New York, Ohio, Pennsylvania, Tennessee, and Wisconsin**. *Disability Scoop reports that about 420 people in Ohio currently have remote support as part of their disability services*, and approximately 480 are using assistive-technology devices. Some opt for both. Disabilities officials in the state have a plan to increase the total to 2,150 this year, which still would be just a fraction of the 44,000 Ohioans whose Medicaid funding can be used to pay for support workers, tech-based care and other community services.

Imagine! has a long history of exploring technology as a means to greater independence among people with developmental disabilities, and continues to recommend that Colorado join these states and set policy to become a "technology first" state. The results of the pilot will be shared with our state leaders including the Governor's Office, the Office of State Planning and Budgeting, the Department of Health Care Policy and Financing, and members of our legislature in the hope that future funding will be directed to support assistive and adaptive technologies for people with intellectual and developmental disabilities. Imagine! will share the results of the pilot with Alliance, the ARC of Colorado and Self Advocates Becoming Empowered (SABE) in hopes that other providers, advocates and self-advocates truly appreciate the freedoms that technologies can offer.

Appendix A
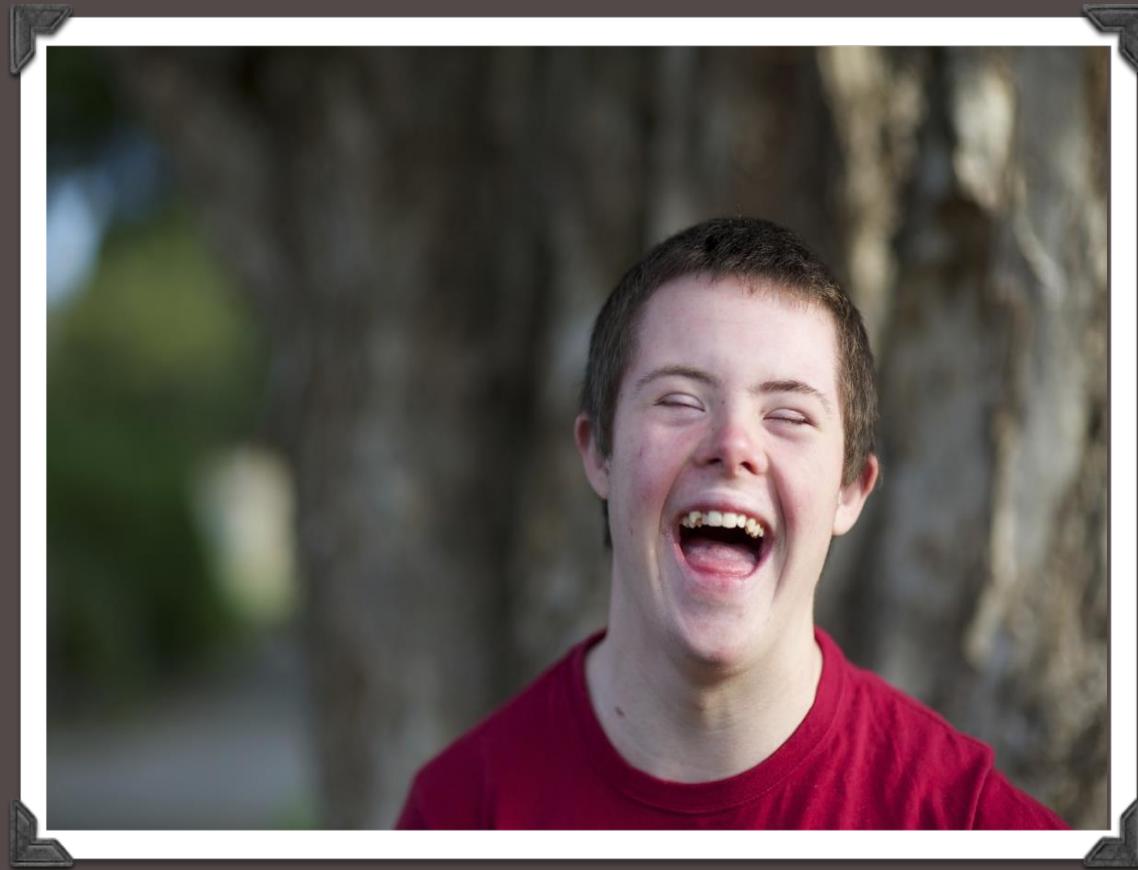
What if…

New possibilities in Long Term Care

WHO IS SIMPLYHOME?

- A North Carolina and Wisconsin based company, committed to flexible, accessible and consumer-centered supports that maximize independent living.
- Our affiliated companies have been providing long-term care to the elderly and people with disabilities since 1989.
- Starting implementing SimplyHome technology in 2003 with a transition of 154 individuals from a facility into community based residential living.
- First National Accreditation through CARF for utilization of SimplyHome Technology in Long-Term Care in 2007.

Extreme Makeover – Home edition

Why?

WHAT IS ENABLING TECHNOLOGY?

Technology for the home that is designed to:

- Empower independence

- Monitor routines & activities

- Be proactive about health and safety

- Offer customizable response options

- Provide peace of mind
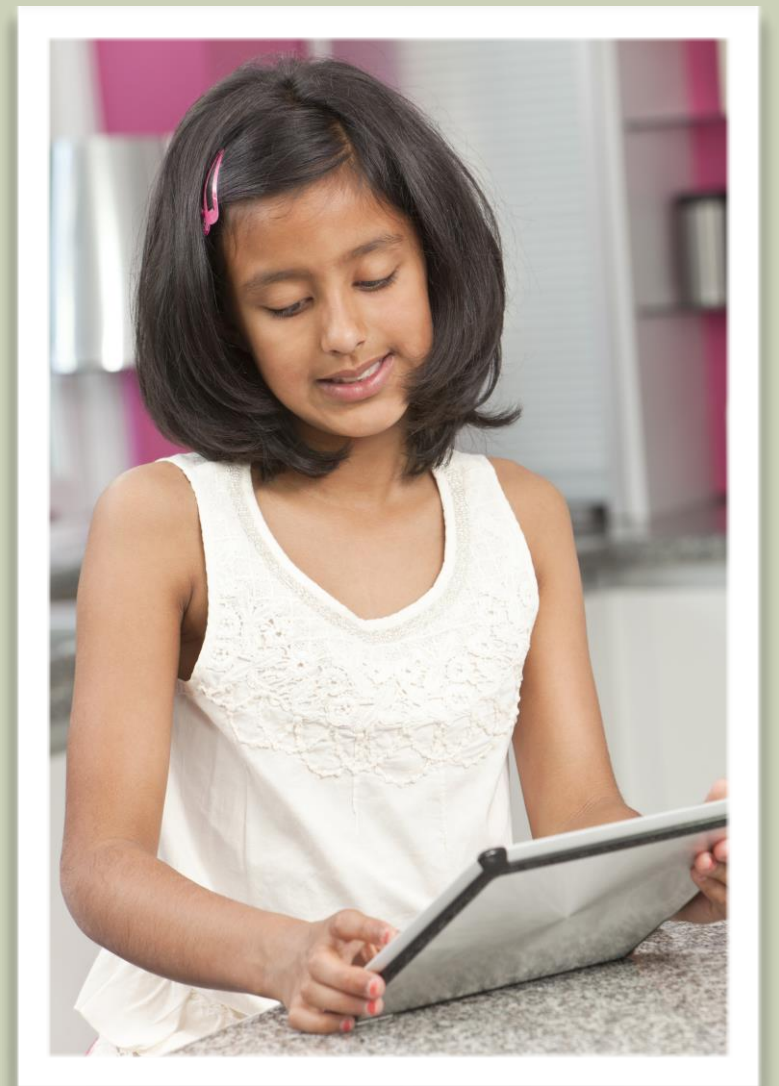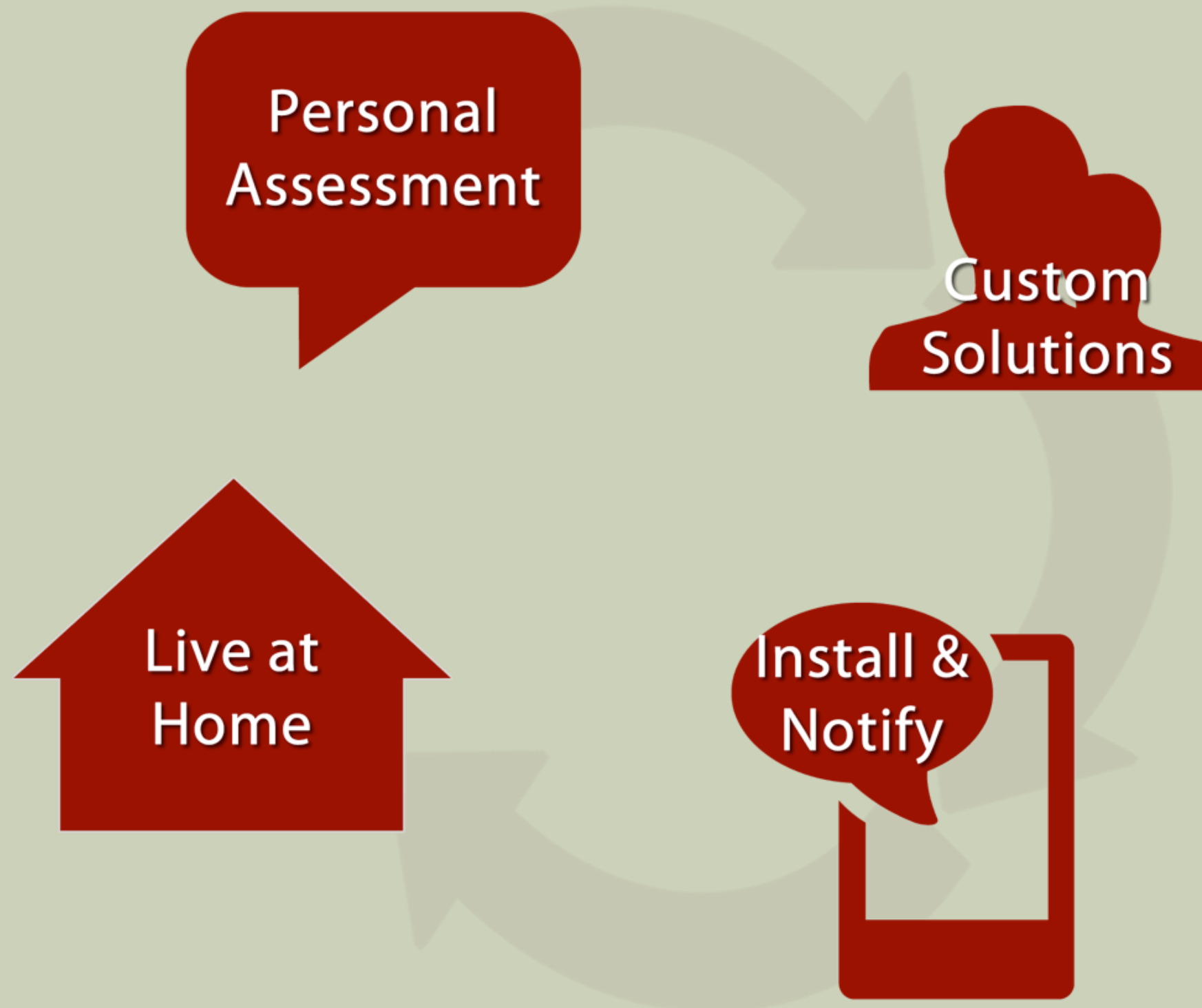
COMMON APPLICATIONS

- Night time activity and sleep patterns

- Access to medications, health monitoring

- Toileting frequency, incontinence, bathing frequency

- Cook and eating habits, use of appliances

- Temperature in the home

- Inactivity, wandering, falling, egress

- Ability to page staff support

- Trends in behavior

- Environmental controls
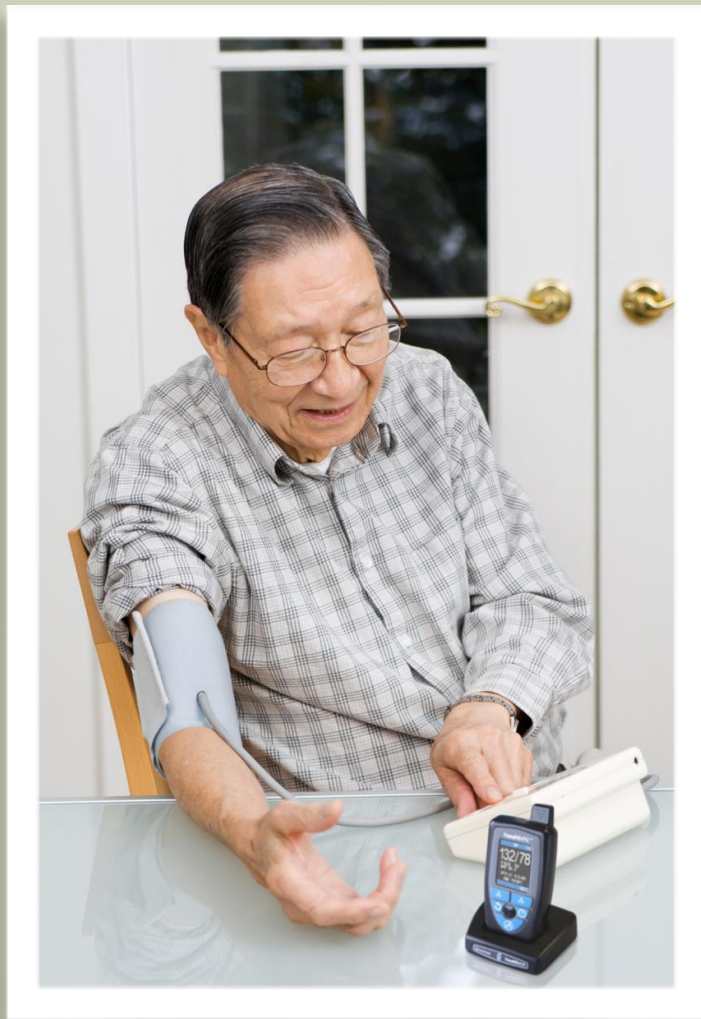
Step 1: Supporting Activities of Daily Living

Step 2: Responding to an Alert (Staff, Family, Or Response Center)

Step 3: Data & Trends

Staying CONNECTED

Activities of Daily Living

With a *Simply*Home System in place, individuals are able to go about their normal activities of daily living, while safety concerns are put at ease.

EXAMPLE:
Mary starts cooking and walks away from the stove. She leaves the house but forgets that the stove is still on.

Responding To an Alert

Based on a pre-determined single event or set of sequential events, notifications are then sent to family or caregivers via text, email, or phone call.

EXAMPLE:
Because the stove is on and there has been no motion detected in the kitchen for 10 minutes, the SimplyHome System generates an alert. The notification is sent to Mary's daughter so she can respond appropriately.

ALERT: Mary's stove is on and no motion is detected in the kitchen.

Data & Trends

Sensor activity is logged on *Simply*Home's secure, password protected website, where caregivers can track and observe trends or changes in daily living patterns over time.

EXAMPLE:
When Mary's daughter checks in online, she can see that her mother forgot she left the stove on 5 times last month. This information prompts Mary's daughter to investigate potential issues.

EXAMPLE SYSTEM

Bed pads and lamps

Motion and Front Door

Refrigerator, stove and cabinets

Medicine cabinet and water sensor

TUNEBERG PROJECT OUTLINE

- Address common safety concerns:
  - Smoke/Heat
  - Carbon Monoxide
  - Water overflow
  - Entry/Egress to the home
    - Doors opening at night
    - Ring Doorbell
    - Smart Locks

- Access to medications
- Bathroom use, bathing frequency
- Cooking and eating habits, use of appliances
- Ability to page staff or family support
- Strobe lights for hearing impaired
- Prompts and reminders

Website – Consumer, Family, and Staff Interaction

- Facilitates Family and Staff Interaction
- Links caregivers to consumer choices
- Trending data for decision making
- Objectives, goals, and outcome measurements

Remote Supports Screening

Purpose: To identify individuals who may benefit from remote technology supports.

Person Completing Form: _____   Email:_____

Individual the assessment pertains to First Name/Last Initial:_____

Individual's Primary Funding Source:_____ Individual's Residential Provider_____

Individual Lives:

1. Individual has had or is at risk of dangerous or inappropriate relationships:

2. Individual has poor stranger awareness (invites strangers into their home):

3. Individual knows and demonstrates appropriate door and window locking.

4. Individual knows and demonstrates the ability to access emergency services.

5. Individual can effectively communicate in an emergency situation.

6. If the individual lives independently, do they have an emergency contact nearby that responds to emergencies in their residence?

7. Individual has had or is at risk of elopement.

8. For individuals living independently or receiving minimal supports, do they have chronic and/or debilitating health concerns?

9. Is their primary caregiver at risk from health, aging or cognitive decline?

10. Is the individual's safety at risk using any appliance?

11. For individuals living independently or receiving minimal supports, are they able to avoid health and safety hazards?

Please provide a brief summary of documented safety concerns.(incident reports, case notes):
Please provide a brief summary of the person's need for remote support technology:

Please Return form to techteam@imaginecolorado.org

Dear Mr. and Mrs. Jones,

I would like to congratulate you on being selected to participate in Imagine!'s Remote Supports Project.

The goal of this project is to learn firsthand how technology can be used to support vulnerable people in living an independent life and enhancing connections to their support team to improve quality of life, personal safety, and security. The three year project is being funded through a generous donation by Gail Boonstra. There is no cost to the participants, and at the end of the project all participants will have the option of retaining the technology or having it removed. You can click **HERE** to read more about Gail Boonstra, who helped establish this project in loving memory of her son Aaron Matthew Tuneberg.

Imagine!'s Remote Supports Project has several components:

- Imagine! will inform project participants and their teams of their rights as participants in this project, how privacy will be safeguarded, explain the remote supports process to assure that remote monitoring technology truly meets the support needs of participants, and identify project rollout dates and milestones for each participant and their team.
- Imagine! will work with participants and their teams to identify the most appropriate monitoring technology to support the safety and security needs of each participant through the use of an individualized technology assessment. Click **HERE** to learn more about the variety of technologies that participants may use as project participants.
- Imagine! will introduce project participants and their teams to our technology partner **SimplyHome,** who will provide resources and install appropriate technology into a participant's residence based on the technology assessment. SimplyHome will also provide training for each participant and their team. Imagine! and **SimplyHome** will both be an active partner for participants and their teams throughout this project. Once the targeted remote monitoring technology is installed in a participant's residence, it becomes the property of the participant unless we're asked to remove it.
- All technology will be maintained during the project, and repaired or replaced as warranted.
- Families and caregivers will have access to all information that is being collected.
- A summary report will be completed and shared at upon the completion of this project.

I look forward to working with you throughout this exciting project. As your Case Manager, I will be in contact with you soon to answer questions that you may have.

Sincerely,

John Smith
Imagine! Case Manager

SimplyHome

Intake Form

Please complete this intake form with all pertinent customer information then submit to
SimplyHome Customer Care Services

FAX: 828.684.3590   Email: intake@simply-home.com   Toll Free: 1.877.684.3581

Name of Contact: _____   _____ Date: _____
                                              FIRST   LAST

Address: _____   City: _____   State: ____   Zip Code: _____

Phone: _____   Email: _____

Relationship to Customer: ___care coordinator   ___family   ___self   ___residential provider
                                              other:_____

Agency name, if a service provider: _____

Requested information: ___email   ___postal mail   Date sent out: _____

Name of Customer, if different from the contact: _____

Address: _____   City: _____   State: ____   Zip Code: _____

Phone: _____   Email: _____

Residence: private home   residential provider   community supported living

Population (check all that apply):

___aging

___child/youth

___developmental disabilities/mental health

___autism

___physical disabilities

___dementia/Alzheimer's

___other: _____

Concerns in the residence (check all that apply):

___medication adherence   ___falling/losing balance   ___wandering/elopement

___confusion/dementia   ___cooking safety   ___sleep issues

___health monitoring   ___personal emergency response   ___environmental controls/
                                                                                                    independence

Additional notes:

_____

_____

How did you hear about us? _____

For SimplyHome Use only: Initials _____   Date _____   © SimplyHome, LLC 2013

1280 Hendersonville Road   Asheville, North Carolina 28803   www.simply-home.com   1-877-684-3581

INSTRUCTIONS FOR COMPLETING ASSESSMENT:

Please check each box that best describes the customer.   Brief notes may be made in the field to the right.

ACTIVITIES OF DAILY LIVING (AREA: ADL)

PERSON NEEDS ASSISTANCE WITH: NOTES
- ☐ Getting in and out of bed _____
- ☐ Getting in and out of chair _____
- ☐ Walking/mobility _____
- ☐ Communicating (voice or text) _____
- ☐ Entering/exiting home/rooms _____
- ☐ Going up/down stairs _____
- ☐ Completing general daily living tasks (laundry, cleaning, cooking, etc.)

_____

BATHING/BATHROOM:
- ☐ Needs assistance with toileting _____
- ☐ Needs assistance with bathing _____

COOKING:
- ☐ Cooks independently _____
- ☐ Cooks using stove and microwave _____
- ☐ Cooks mostly using a stove _____
- ☐ Has physical access to refrigerator and/or stove _____
- ☐ Receives meals through visiting services and/or onsite at residential facility

SLEEP:
- ☐ Sleeps soundly through most of night _____
- ☐ Gets in and out of bed at night/wanders _____

SOCIAL SUPPORTS, COMMUNICATION, RECREATION:
- ☐ Has contact with others regularly _____
- ☐ Typically is at home alone _____
- ☐ Communicates independently with voice _____
- ☐ Uses phone with hands independently _____
- ☐ Uses keyboard or tablet independently _____
- ☐ Uses voice-activated equipment _____

WANDERING, ELOPEMENT, EGRESS:
- ☐ Wanders away from residence in day _____
- ☐ Wanders away from residence at night _____
- ☐ Runs away _____
- ☐ Wanders away when disoriented _____

DRIVING:
- ☐ Capable of driving independently _____
- ☐ Has license but cannot/should not drive _____
- ☐ No longer drives _____

HEALTH STATUS AND MEDICAL INFO (AREA: HM)

GENERAL PHYSICAL STATUS: **NOTES**

- ☐ No physical limitations _____
- ☐ Muscle weakness/limitations Please note where: _____
- ☐ Paralysis   Paraplegic ☐   Quadriplegic ☐
- ☐ Arthritis or joint issues _____
- ☐ Hearing impairment _____
- ☐ Visual impairment _____
- ☐ Traumatic brain injury _____
- ☐ Other physical disability: _____

STANDING/WALKING

- ☐ Stands independently _____
- ☐ Loses balance or uses assistance to stand_____
- ☐ Walks independently _____
- ☐ Balance issues when walking_____
- ☐ Seeks support on stairs _____

MEDICAL DEVICES AND SUPPORTS

- ☐ Uses a walker and/or cane _____
- ☐ Uses a wheelchair _____
- ☐ Has a prosthesis   Please describe: _____
- ☐ Uses hand rails or grab bars _____
- ☐ Catheter, port or ostomy pouch _____
- ☐ Oxygen machine _____
- ☐ Insulin pump or injections _____
- ☐ Hearing aids &/or cochlear implant_____
- ☐ Glasses or other vision equipment _____

FALLING

- ☐ No history of falling _____
- ☐ Has fallen 2-4x in the past 6 months_____
- ☐ History of multiple falls/fractures _____

MEDICATION AND PRESCRIPTIONS

- ☐ Takes medication daily   Number of prescriptions: _____
- ☐ Takes blood pressure meds _____
- ☐ Takes over-the-counter meds daily List: _____

MEMORY/THINKING

- ☐ Always alert and aware _____
- ☐ Occasionally confused/disoriented_____
- ☐ Frequently confused/disoriented _____
- ☐ Diagnosed dementia or Alzheimer's disease_____
- ☐ Diagnosed intellectual delay _____

ACTIVITIES AND ROUTINES

What are your primary priorities for independence and/or concerns in the home:

_____

What are the typical daily routines/activities in the home environment:

_____

Are there specific routines or activities that you would like to monitor/support:

_____

BASIC LAYOUT OF HOUSE

What type of home does the customer live in (circle one)?   Apartment/Condo
                                                              Single family home
                                                              Duplex
                                                              Facility: assisted living or residential

How many floors does the home have? _____   Approximately how many sq. feet? _____

Where are the bedroom(s) located in relation to the bathroom(s):

_____

Where is the kitchen located in relation to the general living space (living room/den):

_____

Are there stairs inside the house? ☐   Are they used (circle one):   Daily   On Occasion   Never

Type of heating/cooling system (circle one):   Heat/AC   Boiler   Gas furnace   Heat pump   Other

Type of stove (circle one):   Electric   Gas   Microwave only

Is there a security/fire/personal emergency response system already in place?
If so, who is the manufacturer/call center: _____

AREAS TO BE INCLUDED IN THE SYSTEM (PLEASE NOTE NUMBER)

Bedroom(s) _____   Bathroom(s) _____   Kitchen   _____

Living Room _____   Den   _____   Laundry Room _____

Office   _____   Basement _____   Garage   _____

Entry/exit _____   Doors _____   Windows   _____

Other: _____

ASSISTIVE TECHNOLOGY

Complete this section if the consumer has or will be purchasing additional assistive technology.

Name/Manufacturer of Product:

_____

Model #: _____   Serial #: _____

Additional Number or information:

_____

Uses (circle all that apply):   Communication   Entertainment   Environmental Controls
                                    Mobility Safety   Self-care   Other

Name/Manufacturer of Product:

_____

Model #: _____   Serial #: _____

Additional Number or information:

_____

Uses (circle all that apply):   Communication   Entertainment   Environmental Controls
                                    Mobility Safety   Self-care   Other

Name/Manufacturer of Product:

_____

Model #: _____   Serial #: _____

Additional Number or information:

_____

Uses (circle all that apply):   Communication   Entertainment   Environmental Controls
                                    Mobility Safety   Self-care   Other

CONTACT INFORMATION OF ADDITIONAL PEOPLE TO RECEIVE NOTIFICATIONS

Name of the **Contact 1**: _____

Contact type (circle one):   Notify Only   Notify/Responder
                                    Notify/Med Contact   Notify/Response/Med Contact

Relationship to customer: Care Coord/Case Manager   Family Member
                                    Geriatric Care Manager   ISI Staff
                                    Neighbor   Residential Provider
                                    Self

Location of administrator's residence in relationship to customer:

Address: _____   City: _____   State: _____   Zip: _____

Internet service?   ☐   Email: _____

(NOTE: the administrator must have access to internet service and email address if email notifications are requested)

Phone 1: _____ Type (circle one):   Home   Cell   Work   Other

Phone 2: _____ Type (circle one):   Home   Cell   Work   Other

Cell provider: _____   (needed for text notifications)

Name of the **Contact 2:** _____

Contact type (circle one):   Notify Only   Notify/Responder
                                    Notify/Med Contact   Notify/Response/Med Contact

Relationship to customer: Care Coord/Case Manager   Family Member
                                    Geriatric Care Manager   ISI Staff
                                    Neighbor   Residential Provider
                                    Self

Location of administrator's residence in relationship to customer:

Address: _____   City: _____   State: _____   Zip: _____

Internet service?   ☐   Email: _____

(NOTE: the administrator must have access to internet service and email address if email notifications are requested)

Phone 1: _____ Type (circle one):   Home   Cell   Work   Other

Phone 2: _____ Type (circle one):   Home   Cell   Work   Other

Cell provider: _____   (needed for text notifications)

Name of the **Contact 3**: _____

Contact type (circle one):   Notify Only   Notify/Responder
                                    Notify/Med Contact   Notify/Response/Med Contact

Relationship to customer: Care Coord/Case Manager   Family Member
                                    Geriatric Care Manager   ISI Staff
                                    Neighbor   Residential Provider
                                    Self

Location of administrator's residence in relationship to customer:

Address: _____   City: _____   State: _____   Zip: _____

Internet service?   ☐   Email: _____

(NOTE: the administrator must have access to internet service and email address if email notifications are requested)

Phone 1: _____ Type (circle one):   Home   Cell   Work   Other

Phone 2: _____ Type (circle one):   Home   Cell   Work   Other

Cell provider: _____   (needed for text notifications)

Aaron Matthew Tuneberg Memorial Gift
Financial Summary

SimplyHome, 12 current locations	Project Total
Hardware	$ 50,865.82
Monthly Service	$ 20,714.10
Total	$ 71,579.92

Internet Service, 4 locations	
Comcast	$ 2,599.67
CenturyLink	$ 599.25
Other	$ 273.94
Total	$ 3,472.86

Personnel	
Alex Andrews	$ 543.67
Chris Baumgart	$ 2,121.24
Greg Wellems	$ 7,324.72
Kevin Harding	$ 2,158.45
Patti Micklin	$ 539.09
Case Managers	$ 1,164.80
Total	$ 13,851.97

Management and General Expenses	$ 13,335.71

Remote Supports Total	**$ 102,240.46**

Tuneberg Room Dedication, personnel	
Patti Micklin	$ 539.09
Heather Sabo	$ 267.25
Total	$ 806.34

Tuneberg Room Dedication, expenses	
Invitations, food and signage	$ 5,001.26
Total	$ 5,001.26

Management and General Expenses	$ 871.14

Tuneberg Room Dedication Total	**$ 6,678.74**

Total Gift Expenses	**$ 108,919.19**

Question	Feb-18			Feb-19		
	Negative	Neutral	Positive	Negative	Neutral	Positive
Individual has had or is at risk of dangerous or inappropriate relationships:	0	7	2	0	5	3
Individual has poor stranger awareness (invites strangers into their home):	0	5	4	0	6	2
Individual knows and demonstrates appropriate door and window locking.	1	5	3	0	5	3
Individual knows and demonstrates the ability to access emergency services.	0	7	2	0	7	1
Individual can effectively communicate in an emergency situation.	0	8	1	0	6	2
If the individual lives independently, do they have an emergency contact nearby that responds to emergencies in their residence?	0	7	2	0	7	1
Individual has had or is at risk of elopement.	0	7	2	0	7	1
For individuals living independently or receiving minimal supports, do they have chronic and/or debilitating health concerns?	0	7	2	0	8	0
Is their primary caregiver at risk from health, aging or cognitive decline?	0	6	3	0	7	1
Is the individual's safety at risk using any appliance?	0	5	4	0	3	5
For individuals living independently or receiving minimal supports, are they able to avoid health and safety hazards?	0	6	3	0	6	2
Totals	1	70	28	0	67	21