



Imagine!

Creating a world of opportunity for all abilities

Imagine! Planning Survey January, 2021

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EXECUTIVE SUMMARY

OBJECTIVE

- To effectively plan for the future, we need to know what the people we serve want for their lives, and the challenges they face. The objective for this survey was to gather information about the people we serve to help us develop our next Strategic Plan.
- By assessing what people want for their lives and the challenges they face, we will be able to identify service gaps and ideal service scenarios. This will help us deliver supports and services that best meet the needs of the people we serve.



FORMAT

- The participant pool for this survey consisted of all people in services, and their guardians if applicable.
- We sent out three versions of the survey, based on the age of the person in services. One for children ages birth to 5, one for children ages 6 to 17, and one for adults ages 18 and over.
- The questions were developed by a group of the Executive Team representing all of Imagine!'s service areas, and were reviewed by the Imagine! Parents Advisory Group. Each survey contained 3 demographic questions, a series of multiple-choice multi-select questions, and 3 open-ended questions. Each multiple-choice question had an "other" option, where many respondents left comments as well.
- The survey period ran for four weeks, from 12/28/20 through 1/22/21.

OVERALL RESULTS

- We sent the survey out to 3285 people in total: 2930 people in services, and 355 guardians
- Overall, we received 288 survey responses between the three versions of the survey. Our overall response rate was 9%.

KEY FINDINGS

Survey for Clients Ages Birth-5	Survey for Clients Ages 6-17	Survey for Clients Ages 18+
38% said that they need therapy services (such as speech, physical, occupational, etc.).	38% of respondents said that they need childcare services.	19% have a hard time doing activities because they don't have enough staff support.
48% prefer an integrated childcare setting to a setting that serves only children with disabilities.	51% prefer an integrated childcare setting to a setting that serves only children with disabilities.	29% want to live with family, and 23% want to live in their own apartment or home.
31% need more information about community services not offered by Imagine!	62% need more information about how services and supports change at different points in their child's life.	13% can't afford to live on their own, and 13% only feel safe living in their family's home.
21% have a hard time with technology, as they don't know what kind is good for their child.	20% would like one-on-one time with someone experienced in the field to ask their questions to.	25% have a hard time with technology because they don't know how to use it.
79% of respondents don't have any issues with transportation.	51% have a hard time doing activities in the community due to the behavior of their child.	29% have a hard time making and keeping friendships because of communication challenges.

SURVEY RESULTS – Highlights by Survey

Survey for People in Services Ages Birth - 5

Demographic Questions

- **Person completing survey**
 - 93% were completed by the child's parent
- **Age of person receiving services**
 - 31% were age 2
 - 22% were 3 years old
- **City of person receiving services**
 - 40% of respondents live in Longmont
 - 19% live in Boulder
 - 14% live in Lafayette



Multiple-Choice, Multi-Select Questions

- **If you don't currently receive the support and services you need for your child with a developmental delay or disability, what other services do you need?**
 - 41% said they are currently receiving all the supports and services they need
 - 38% said that they need therapy service (such as speech, physical, or occupational)
- **What would help you make and keep a support system?**
 - 33% said that they don't need support in this area
 - 43% said that spending time with friends/family would help them
 - 28% said that parent support groups would help
- **What childcare setting would best meet your child's needs?**
 - 47% said that they don't need support with finding childcare
 - 48% said they would like an integrated setting for their child, versus just 5% who are looking for a childcare setting that serves only people with disabilities or delays
- **What activities that you like to do for fun are sometimes hard for you to do?**
 - 33% said that activities are not hard for them to do
 - 41% responded "shopping"
 - 33% responded "vacations/travel", and 28% said "visiting friends/family"
 - Only 5% said "online groups"
- **What makes it hard to do these activities with your child with a developmental delay or disability?**
 - 45% said that they do not have a hard time doing activities with their child
 - 28% said that the behavior of their child makes it hard
 - 24% said it was because they don't have enough childcare
- **Do you have any issues traveling outside your home?**
 - 79% responded that they don't have issues with transportation
 - No answer for this question received more than 5% of responses
- **What makes it hard to use technology (like an iPad, smart phone, computer, or the internet) to support your child with a developmental delay or disability?**
 - 55% responded that they don't have any issues using technology
 - 21% said that they don't know what kind of technology is good for their child
- **What do you need more information about?**
 - 41% said that they have all of the information they need

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Summary of Results

- **31%** want more information about community help not offered by Imagine!
- **29%** want more info about how services and supports change at different points in their child's life
- **29%** want more information about the supports and services offered by Imagine!
- **What makes it hard to understand the services available to you?**
 - **55%** don't need support in understanding the services available to them
 - **16%** would like one-on-one time with someone experienced in the field
 - **16%** said that people don't explain the services to them

Open-Ended Questions

- **What's the best part about living in this area with your child with a developmental delay or disability?**
 - **Supports/Services:** Imagine! services specifically, and Imagine! therapy services in particular
 - *"The best part about living in this area is that the providers come to you. They work around your/one's schedule. The providers we have worked with are awesome!"*
 - *"Have hope about helping my child learn to communicate better"*
 - **School:** great school district; good support from school
 - **People/Community:** community is helpful and safe; people are accepting and don't discriminate
 - **Outdoors:** love the open space, parks, and outdoor activities
- **What improvements would help you live successfully in this area with your child with a developmental delay or disability?**
 - **Activities:** reduced rates for community activities
 - **Groups/Classes:** education/counseling for parents/families; specialized parent support groups
 - **Supports/Services:** hard to get info after Early Intervention program; more in-person services
 - **People/Community:** more acceptance; more open and inclusive
 - **Living Situation:** rental assistance
- **What would you like Imagine! to know about how we can help support your child with a developmental delay or disability?**
 - **Information:** more printed resources such as milestones by age; more info for what happens at transitions
 - **People/Community:** partner with local companies for reduced rates
 - **School:** help advocate for more support/accommodations from school
 - **Services/Supports:** more support after age 3; more help with financial burdens; therapy/support outside of school; behavioral support
 - *"We had a fantastic experience with Imagine. Thank you for the excellent support!"*

Survey for People in Services Ages 6 - 17

Demographic Questions

- **Person completing survey**
 - 96% were completed by the person's parent
- **Age of person receiving services**
 - 42% of responses were for clients ages 6 to 9
 - 33% were for clients ages 15 to 17
- **City of person receiving services**
 - 29% of respondents live in Longmont
 - 21% live in Boulder
 - 15% live in Broomfield
 - 15% live in Lafayette



Multiple-Choice, Multi-Select Questions

- **If you don't currently receive the support and services you need for your child with a developmental delay or disability, what other services do you need?**
 - 29% said they are currently receiving all the supports and services they need
 - 35% said that they need childcare service
 - 27% said that they need behavioral services
 - 24% said that they need therapy services (such as speech, physical, occupational, etc.)
- **What would help you make and keep a support system?**
 - 11% said that they don't need support in this area
 - 42% said that spending time with friends/family would help them
 - 38% said that group outings would help
 - 36% said that parent support groups would help
- **What after-school and school break/summer camp would best meet your child's needs?**
 - 16% said that they don't need support in finding childcare
 - 51% said they would like an integrated setting for their child, versus 24% who are looking for a childcare setting that serves only kids with disabilities or delays
 - 36% need help finding a list of after-school programs or camps for their child
- **What activities that you like to do for fun are sometimes hard for you to do?**
 - Only 7% said that activities are not hard for them to do
 - There were 8 answers that more than 20% of respondents selected
 - 47% responded "going out to eat"
 - 45% responded "entertainment"
 - 44% responded "vacations/travel"
 - 42% responded "shopping"
 - 40% responded "sporting events"
 - Only 11% said "online groups"
- **What makes it hard to do these activities with your child with a developmental delay or disability?**
 - Just 11% said that they do not have a hard time doing activities with their child
 - 51% said that the behavior of their child makes it hard
 - 29% said it was because things like light and sound are too intense for their child
 - 29% said it was because they worry about people judging their child

Imagine! Planning Survey 2021

Summary of Results

- **25%** said it was because they don't have enough childcare, and **25%** said it was because they didn't have enough support staff
- **Do you have any issues traveling outside your home?**
 - **64%** responded that they don't have issues with transportation
 - No answer for this question received more than **10%** of responses
- **What makes it hard to use technology (like an iPad, smart phone, computer, or the internet) to support your child with a developmental delay or disability?**
 - **40%** responded that they don't have any issues using technology
 - **11%** said that they don't know what kind of technology is good for their child
 - In the comments, several people noted that technology brings behavioral challenges for their child. Others said that their child needs a lot of supervision when using tech, and they are not always able to provide it.
- **What do you need more information about?**
 - Just **11%** said that they have all of the information they need
 - A whopping **62%** want more information about how services and supports change at different points in their child's life
 - **53%** want information about planning for other aspects of their child's future
 - **49%** want more information about community help not offered by Imagine!
 - **40%** want more information about the supports and services offered by Imagine!
- **What makes it hard to understand the services available to you?**
 - **29%** don't need support in understanding the services available to them
 - **20%** would like one-on-one time with someone experienced in the field
 - **16%** said that they have a hard time understanding the forms and papers given to them
 - **15%** would like help from someone who has personal experience with a child with a disability or delay
 - In the comments, some noted that they have difficulty understanding Imagine! forms

Open-Ended Questions

- **What's the best part about living in this area with your child with a developmental delay or disability?**
 - *"Colorado and Boulder County specifically are excellent for caring for individuals with developmental delays."*
 - **Outdoors:** love the nature and good weather in this area
 - **People/Community:** people are accepting and non-judgmental
 - **School:** great school district; schools are support and inclusive
 - *"We have found great educational supports through the school system and she has been fortunate to have always had a team that has gotten to know and support her specific needs and leverage her strengths."*
 - **Supports/Services:** Imagine! services specifically, and Imagine! Family Support grants in particular
- **What improvements would help you live successfully in this area with your child with a developmental delay or disability?**
 - **Activities:** more activities for specific groups (e.g., higher functioning, middle/high schoolers); more sensory activities; more group activities; need an activity calendar
 - **Groups/Classes:** connecting families of children with similar challenges; specialized parent support groups; classes on social skills; classes to help typical kids be more inclusive
 - **Living Situation:** more affordable housing



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Summary of Results

- **People/Community:** better accessibility in buildings; an indoor space to play and do activities
- **School:** advocacy in the IEP process to encourage more school participation
- **Supports/Services:** more integrated programs; after-school care; tutoring at home; respite
 - *"I wish there were more of an integrated program. My child really responds to their typical peers and it is a large piece of their IEP -- they just blossom when a typical peer is there with them."*

➤ **What would you like Imagine! to know about how we can help support your child with a developmental delay or disability?**

- **Classes/Groups:** classes on social skills; help for non-verbal kids; help finding friends for their child
- **Information:** more Spanish-language resources
- **People/Community:** help local businesses be more open to kids with I/DD
- **School:** help advocate for more support/accommodations from school; support for online school
- **Services/Supports:** summer program similar to school; more therapies and groups for kids on the spectrum who don't have intellectual disabilities



Survey for People in Services Ages 18 and Over

Demographic Questions

- **Person completing survey**
 - **37%** were completed by the person's parent
 - **34%** were completed by the person's guardian
 - **21%** were completed by the person in services
 - **16%** were completed by the person in services with help
- **Age of person receiving services**
 - **30%** of responses were for clients ages 18 to 29
 - **21%** were for clients ages 50 to 59
 - **19%** were for clients ages 30 to 39
- **City of person receiving services**
 - **47%** of respondents live in Longmont
 - **13%** live in Broomfield
 - **10%** live in Boulder



Multiple-Choice, Multi-Select Questions

- **Where would you like to live?**
 - **46%** said that they are currently living where they want to live
 - **29%** would like to live in their family home
 - **23%** said that they would like to live in their own apartment or home
 - Just **5%** said that they want to live in someone else's home
- **What makes it hard to live where you want to live?**
 - **53%** said that they are currently living where they want to live
 - **13%** said they can't afford to live on their own
 - **13%** responded that they only feel safe living in their family's home
 - In the comments, several people said that they are happy where they are. Others said that they are not yet ready to live more independently.
- **Who would you like to live with?**
 - **33%** said that they would like to live with family
 - **26%** said they would like to live with a caregiver
 - **14%** said they want to live with roommates
 - **13%** said they would like to live with their partner
- **What support would you like to have at home?**
 - **37%** said that they want someone to live with them
 - In the comments, several people said that they are happy with their current supports. Some said that they need 24/7 supervision. Others talked about the kind of support person they would want to have, specifically someone who shared the same interests as they did.
- **What is your ideal job? This may be the job you already have, or may be something different.**
 - **30%** said a part-time job was their ideal job
 - **22%** said a "group" job with full-time staff support
 - **10%** said they wanted a full-time job
 - **17%** said they don't want a job
 - Just **14%** said they don't think they can get a job

Imagine! Planning Survey 2021

Summary of Results

- **If you don't want to work or don't think you can get a job, why is that?**
 - 18% already have a job
 - 26% want to work but can't
 - 10% worried about losing benefits
 - 9% don't think there are jobs they can do
 - Many respondents said in the comments that they couldn't work due to medical issues
 - Several people noted in the comments that they were already retired
- **Do you currently have a job, or did you have a job before COVID?**
 - 47% said they do not currently have a job, or did not before COVID
 - 38% said they did have a job, or did before the pandemic
 - Of the 70 people who said they have a job, or did before COVID, those jobs were:
 - 46 part-time jobs
 - 21 group jobs
 - 3 full-time jobs
- **What do you like about Day Program activities?**
 - 31% of respondents don't participate in Day Program
 - 39% like doing things that are fun for them (like art, music, or volunteering)
 - 38% enjoy making friends and spending time with friends
 - 26% like going to events
- **Do you have any issues traveling outside your home?**
 - 45% of people don't have issues with transportation
 - No answer for this question received more than 10% of responses
 - 9% said that they can't afford a vehicle
 - In the comments, many people said that their transportation needs are met by their caregivers, but that they would struggle if they needed to rely on public transportation. Some people noted that public transportation can be unreliable, hard to use, and still require them to walk some. Others said that they have a hard time traveling outside their home due to supervision and support needs.
- **What makes it hard to make and keep friendships?**
 - 31% don't have a hard time making and keeping friendships
 - 29% have a hard time communicating
 - 17% have restrictions on what they can do
 - 17% have a hard time making friends
 - In the comments, several people noted that they are very social, and do not have a hard time making and keeping friendships. Others said they struggle with people taking advantage of them, or treating them poorly. Some talked about how they are isolated where they live, due to COVID and in general. A few people said that their medical or mental health issues made it difficult.
- **What activities that you like to do for fun are sometimes hard for you to do?**
 - 33% said that activities not hard for them to do
 - There were 7 answers that more than 20% of respondents selected
 - 38% said "going out to eat"
 - 33% said "shopping"
 - 31% said "vacations/travel"
 - 30% said "entertainment"
 - 28% said "visiting friends/family"
 - 26% said "parks/ nature"
 - 25% said "sporting events"



- Just **7%** said “online groups”
- **What makes it hard to do your favorite activities?**
 - **29%** said that activities not hard for them to do
 - **19%** said that they don’t have a vehicle
 - **19%** said they don’t have enough support staff
 - **14%** said they don’t have enough money
 - **13%** said they have trouble controlling their behavior
 - In the comments many people said that it is hard to do activities because of transportation issues, and specifically because they rely on caregivers to take them places. Several people said that medical issues make it difficult for them. Many people also said that COVID has made it very hard to do activities.
- **What makes it hard to use technology like an iPad, smart phone, computer, or the internet?**
 - **30%** said they don’t have any issues using technology
 - **25%** said they don’t know how to use it
 - **11%** said they can’t use the technology that might help them
 - In the comments, many people said that medical issues, such as vision impairments and manual dexterity challenges make it difficult to use tech devices. Others said that they don’t have the interest or ability due to mental acuity or age. For some, they have a rights restriction that prevents them from using certain technology.

Open-Ended Questions

- **What’s going well in your life right now?**
 - **Community:** doing things like outings, shopping, and recreation, despite COVID
 - **Relationships:** family/partner supports; pets
 - **Health:** good health, despite COVID
 - **Job:** enjoy their job; enjoy volunteering
 - **Living Situation:** home is accessible; home is safe; people said that they are happy with their current living situation (apartment, host home, mobile home, etc.)
 - **Self:** basic needs met; doing things they enjoy; stable behavior; communicating well; getting exercise; learning; gaining more independence
 - **Services:** happy with Imagine! services (Case Manager, Day Program, caregiver, FRE); enjoying virtual/Zoom classes; happy with in-home care
- **What’s hard about your life right now?**
 - **COVID:** 59% mentioned COVID in their response, specifically: being isolated; not being able to do activities or outings; not being able to work or attend day program; miss socializing with friends
 - **Relationships:** family member loss; want more contact with family; hard time keeping friendships; want close friends; want a partner; isolation (not just due to COVID)
 - **Living Situation:** don’t like who they’re living with; uncertainty about the future; hard to keep up with household responsibilities
 - **Health:** medical problems; mental health challenges from COVID and in general
 - **Job:** hard time keeping job; want more hours at my job
 - **Transportation:** transportation not reliable/dependable
- **What would you like Imagine! to know about how we can help support you?**
 - *“Happy you asked!”*
 - **Information:** about programs I may be eligible for; about jobs and activities in my area

Imagine! Planning Survey 2021 Summary of Results

- **COVID:** continue 1:1 service until safe; continue virtual services through 2021; bring back day program as soon as possible
- **Relationships:** want to make new friends and connections
- **Job:** need a job coach; need job training classes; need help finding/keeping a job
- **Living Situation:** need help finding roommates/HHP; help finding an apartment with Section 8; help me stay in my current place
- **Services/Supports:** help finding respite; more specific IP goals; more 1:1 and small groups at Day Program; need a back-up plan if family not able to provide care; happy with virtual classes
- **Transportation:** need help accessing Via; help around gaps in transportation

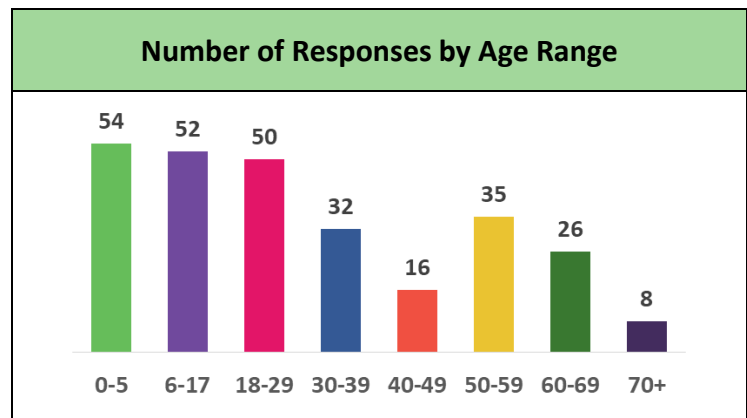


APPENDIX – CHARTED DATA

Overall Results

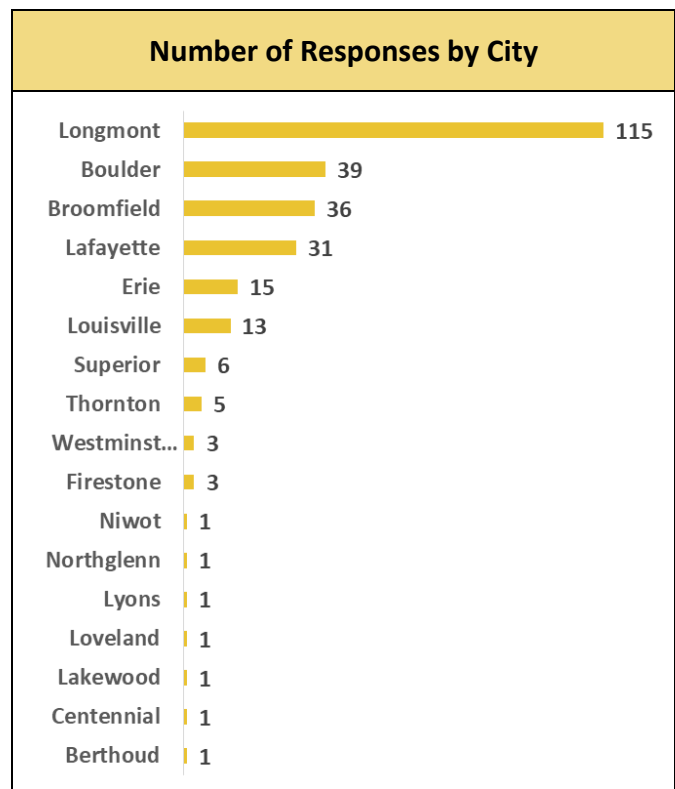
Age of person receiving services, for all three surveys combined

Age Range	# of Responses	% of Total Responses
0-5	54	20%
6-17	52	19%
18-29	50	18%
30-39	32	12%
40-49	16	6%
50-59	35	13%
60-69	26	10%
70+	8	3%



City of person receiving services, for all three surveys combined

City	# of Responses	% of Total Responses
Longmont	115	42%
Boulder	39	14%
Broomfield	36	13%
Lafayette	31	11%
Erie	15	5%
Louisville	13	5%
Superior	6	2%
Thornton	5	2%
Firestone	3	1%
Westminster	3	1%
Berthoud	1	0.4%
Centennial	1	0.4%
Lakewood	1	0.4%
Loveland	1	0.4%
Lyons	1	0.4%
Northglenn	1	0.4%
Niwot	1	0.4%

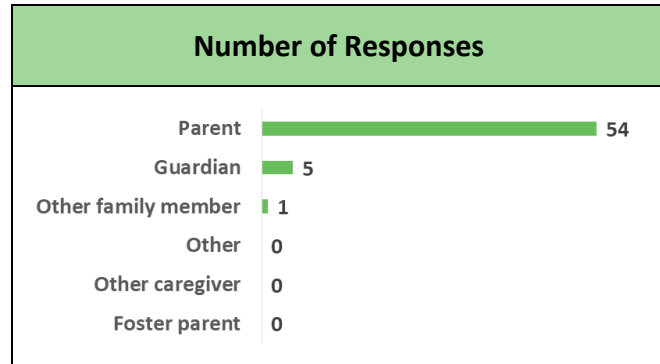


Survey for People in Services Ages Birth - 5

Demographic Questions

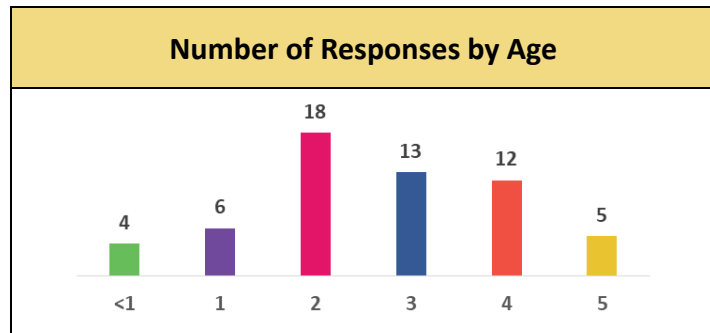
Person completing survey

	# of Responses	% of Total Responses
Parent	54	93%
Guardian	5	9%
Other family member	1	2%
Foster parent	0	0%
Other caregiver	0	0%
Other	0	0%



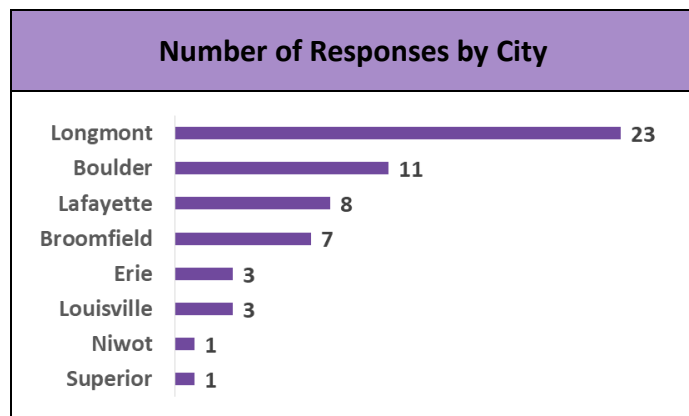
Age of person receiving services

Age	# of Responses	% of Total Responses
<1	4	7%
1	6	10%
2	18	31%
3	13	22%
4	12	21%
5	5	9%



City of person receiving services

City	# of Responses	% of Total Responses
Longmont	23	40%
Boulder	11	19%
Lafayette	8	14%
Broomfield	7	12%
Louisville	3	5%
Erie	3	5%
Superior	1	2%
Niwot	1	2%



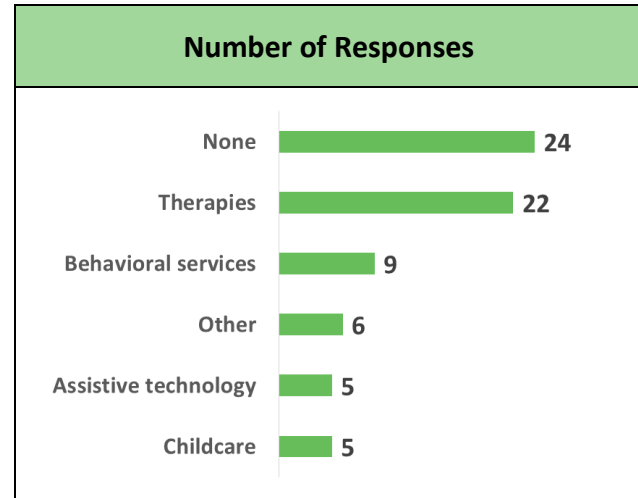
Imagine! Planning Survey 2021

Summary of Results

Multiple-Choice, Multi-Select Questions

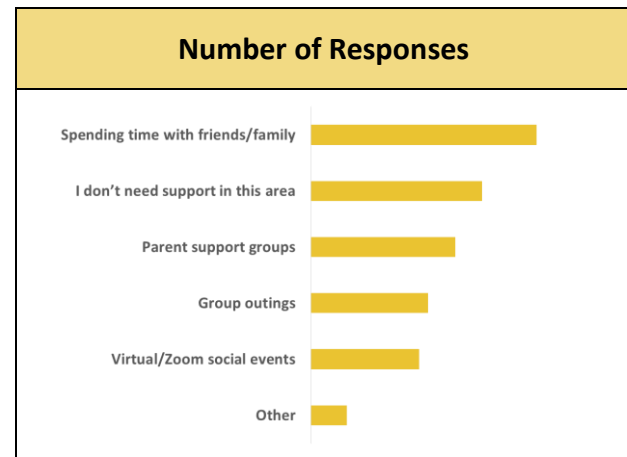
If you don't currently receive the support and services you need for your child with a developmental delay or disability, what other services do you need?

	# of Responses	% of Total Responses
None—I receive the support and services I need	24	41%
Therapies (Speech, Physical, Occupational)	22	38%
Behavioral services	9	16%
Other	6	10%
Childcare	5	9%
Assistive technology	5	9%



What would help you make and keep a support system?

	# of Responses	% of Total Responses
Spending time with friends/family	25	43%
I don't need support in this area	19	33%
Parent support groups	16	28%
Group outings	13	22%
Virtual/Zoom social events	12	21%
Other	4	7%

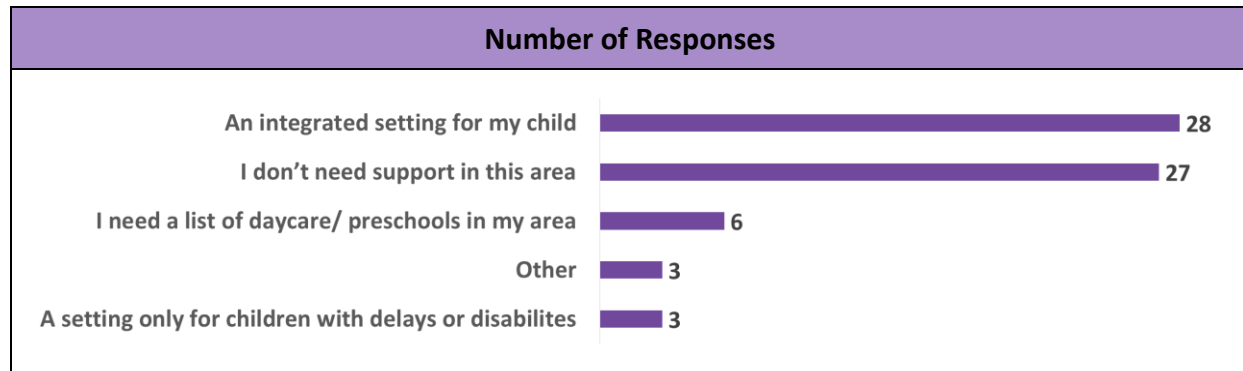


What childcare setting would best meet your child's needs?

	# of Responses	% of Total Responses
An integrated setting for my child, with children who don't have developmental delays or disabilities	28	48%
I don't need support in this area	27	47%
I need help finding a list of daycare/preschools in my area	6	10%
A childcare setting that serves only children with developmental delays or disabilities	3	5%
Other	3	5%

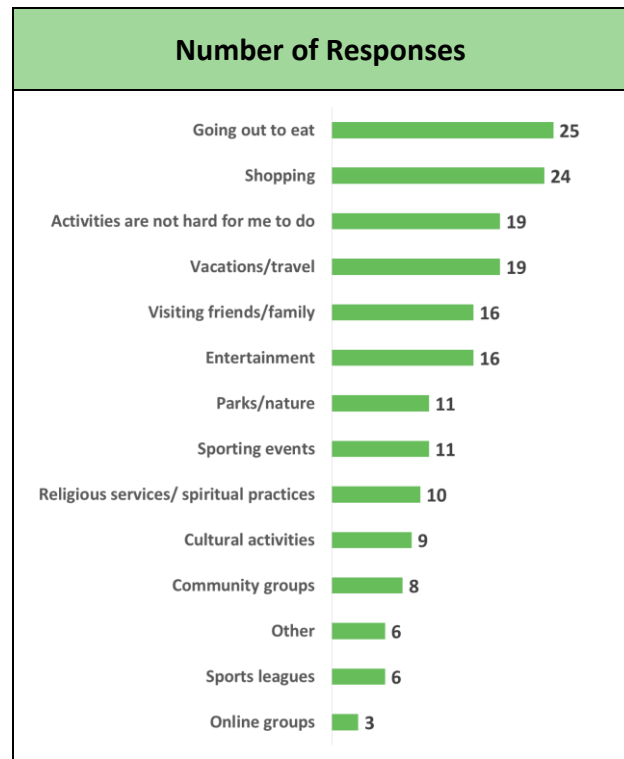
Imagine! Planning Survey 2021

Summary of Results



What activities that you like to do for fun are sometimes hard for you to do?

	# of Responses	% of Total Responses
Going out to eat	25	43%
Shopping	24	41%
Vacations/travel	19	33%
Activities are not hard for me to do	19	33%
Entertainment	16	28%
Visiting friends/family	16	28%
Sporting events	11	19%
Parks/nature	11	19%
Religious services/ spiritual practices	10	17%
Cultural activities	9	16%
Community groups	8	14%
Sports leagues	6	10%
Other	6	10%
Online groups	3	5%

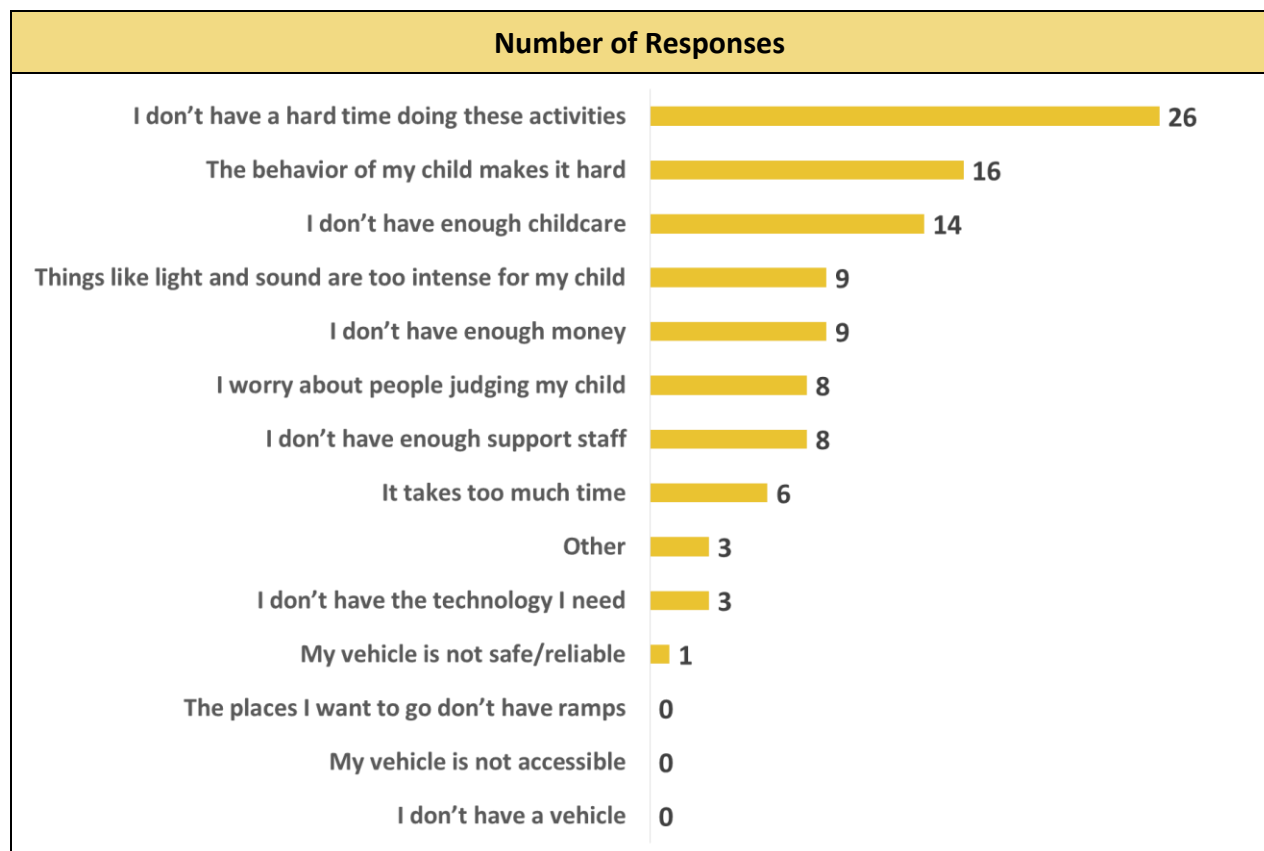


Imagine! Planning Survey 2021

Summary of Results

What makes it hard to do these activities with your child with a developmental delay or disability?

	# of Responses	% of Total Responses
I don't have a hard time doing these activities	26	45%
The behavior of my child makes it hard	16	28%
I don't have enough childcare	14	24%
I don't have enough money	9	16%
Things like light and sound are too intense for my child	9	16%
I don't have enough support staff	8	14%
I worry about people judging my child	8	14%
It takes too much time	6	10%
I don't have the technology I need	3	5%
Other	3	5%
My vehicle is not safe/reliable	1	2%
I don't have a vehicle	0	0%
My vehicle is not accessible	0	0%
The places I want to go don't have ramps	0	0%

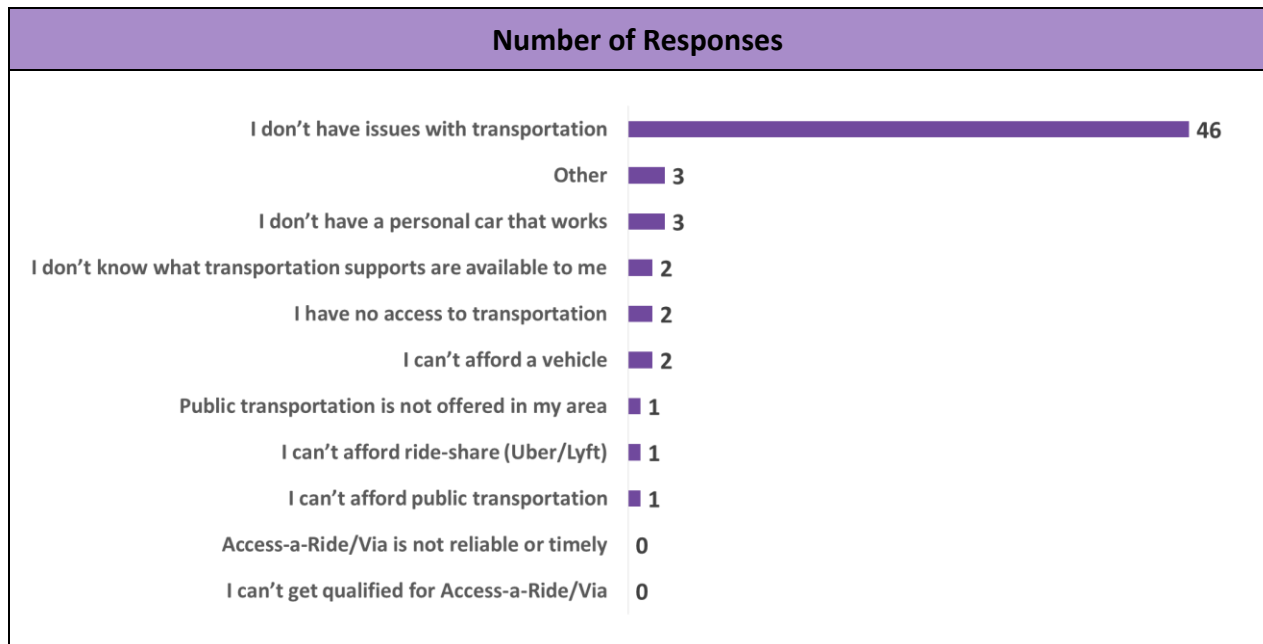


Imagine! Planning Survey 2021

Summary of Results

Do you have any issues traveling outside your home?

	# of Responses	% of Total Responses
I don't have issues with transportation	46	79%
I don't have a personal car that works	3	5%
Other	3	5%
I can't afford a vehicle	2	3%
I have no access to transportation	2	3%
I don't know what transportation supports are available to me	2	3%
I can't afford public transportation	1	2%
I can't afford ride-share (Uber/Lyft)	1	2%
Public transportation is not offered in my area	1	2%
I can't get qualified for Access-a-Ride/Via	0	0%
Access-a-Ride/Via is not reliable or timely	0	0%

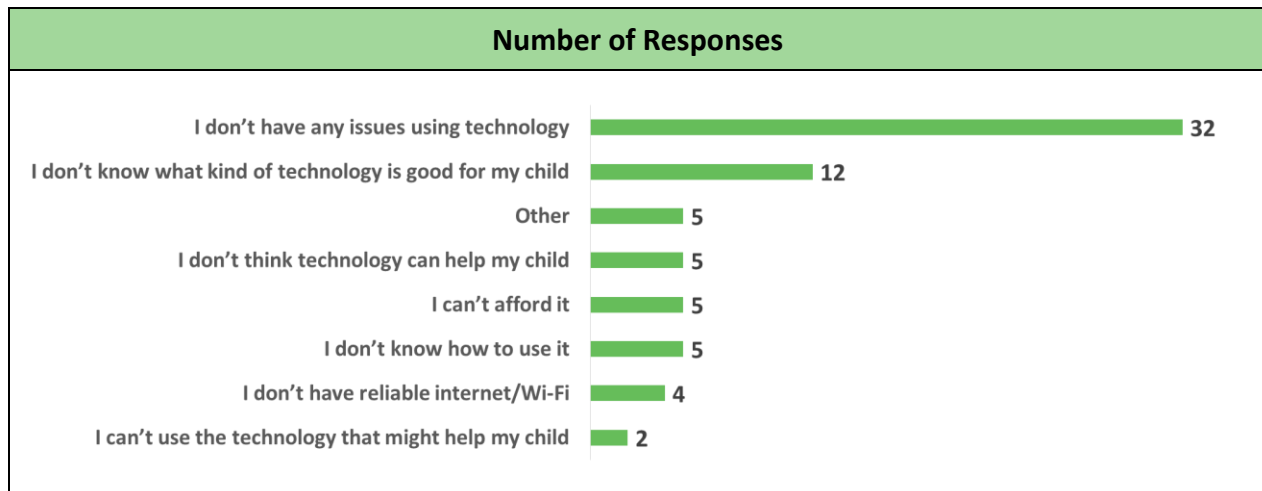


Imagine! Planning Survey 2021

Summary of Results

What makes it hard to use technology (like an iPad, smart phone, computer, or the internet) to support your child with a developmental delay or disability?

	# of Responses	% of Total Responses
I don't have any issues using technology	32	55%
I don't know what kind of technology is good for my child's needs	12	21%
I don't know how to use it	5	9%
I can't afford it	5	9%
I don't think technology can help my child	5	9%
Other	5	9%
I don't have reliable internet/Wi-Fi	4	7%
I can't use the technology that might help my child	2	3%

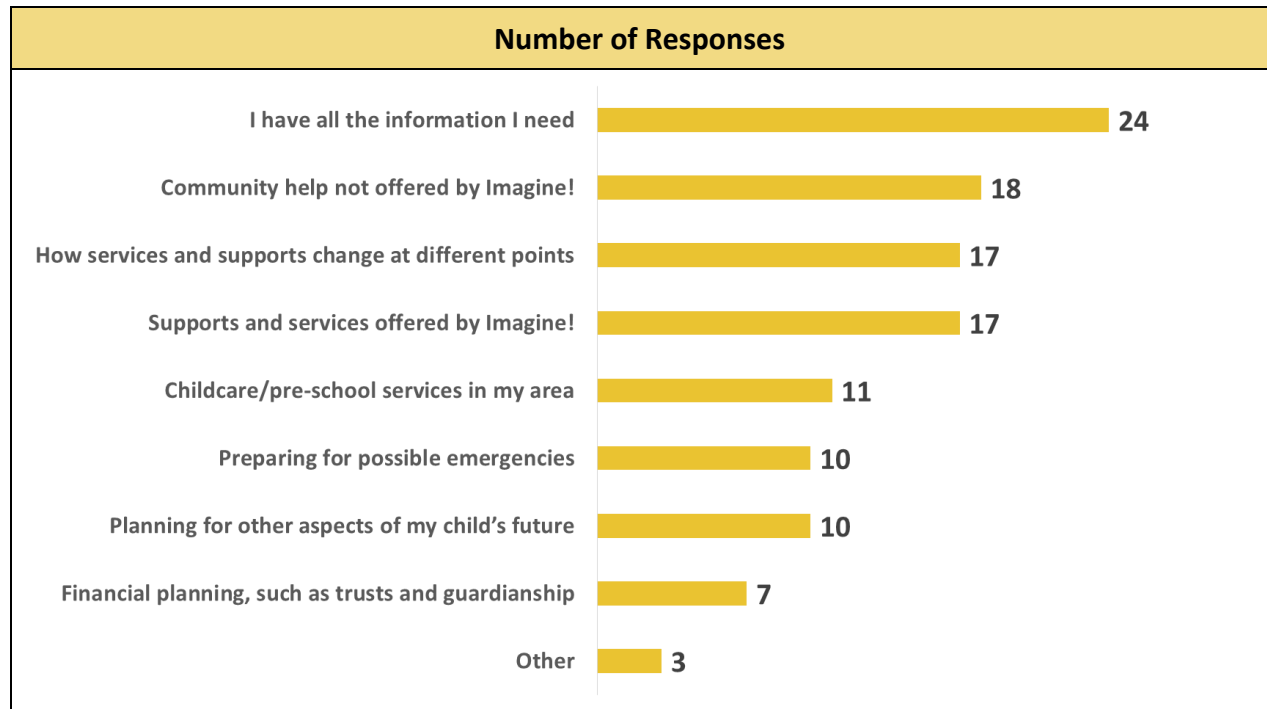


What do you need more information about?

	# of Responses	% of Total Responses
I have all the information I need	24	41%
Community help not offered by Imagine!, including other programs my child may be eligible for	18	31%
Supports and services offered by Imagine!, including other programs and waivers	17	29%
How services and supports change at different points in my child's life	17	29%
Childcare/pre-school services in my area	11	19%
Planning for other aspects of my child's future	10	17%
Preparing for possible emergencies	10	17%
Financial planning, such as trusts and guardianship	7	12%
Other	3	5%

Imagine! Planning Survey 2021

Summary of Results

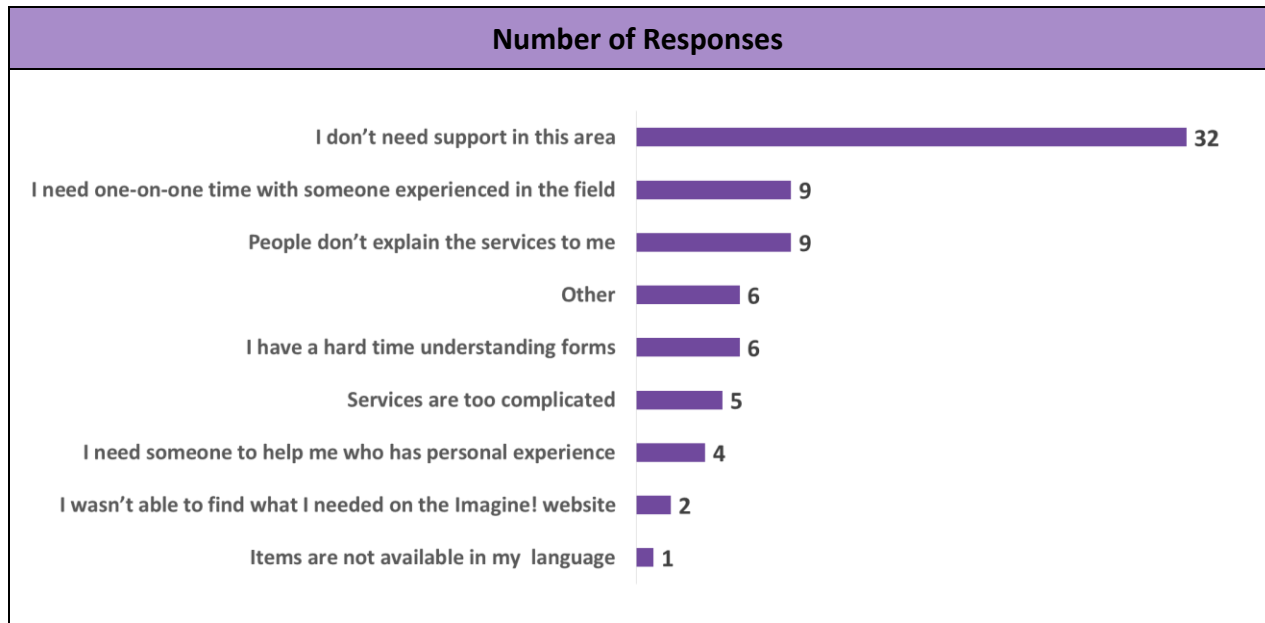


What makes it hard to understand the services available to you?

	# of Responses	% of Total Responses
I don't need support in this area	32	55%
People don't explain the services to me	9	16%
I need one-on-one time with someone experienced in the field to be able to ask my questions	9	16%
I have a hard time understanding the forms and papers given to me	6	10%
Other	6	10%
Services are too complicated	5	9%
I need someone to help me who has personal experience with a child with a disability	4	7%
I wasn't able to find what I needed on the Imagine! website	2	3%
Materials and support are not available in my native language	1	2%

Imagine! Planning Survey 2021

Summary of Results



Imagine! Planning Survey 2021

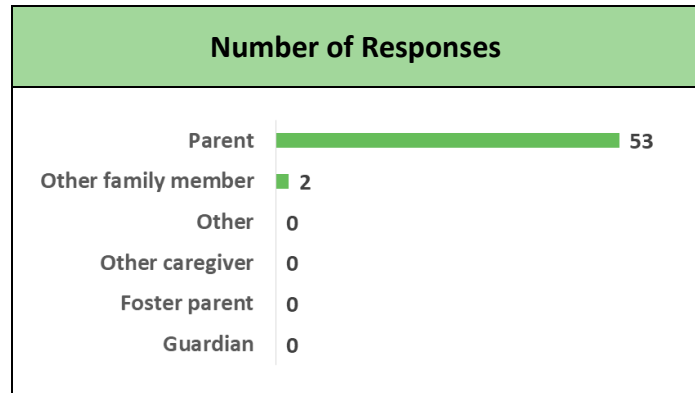
Summary of Results

Survey for People in Services Ages 6 - 17

Demographic Questions

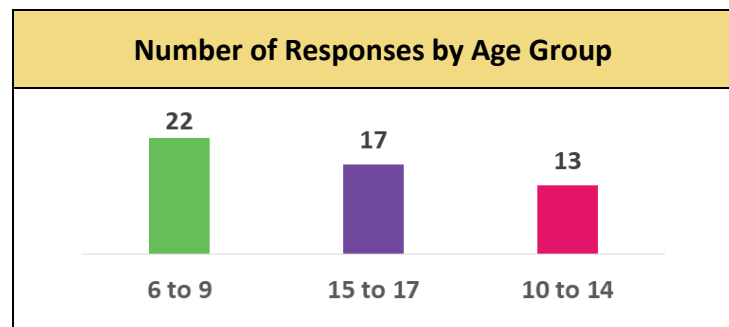
Person completing survey

	# of Responses	% of Total Responses
Parent	53	96%
Other family member	2	4%
Guardian	0	0%
Foster parent	0	0%
Other caregiver	0	0%
Other	0	0%



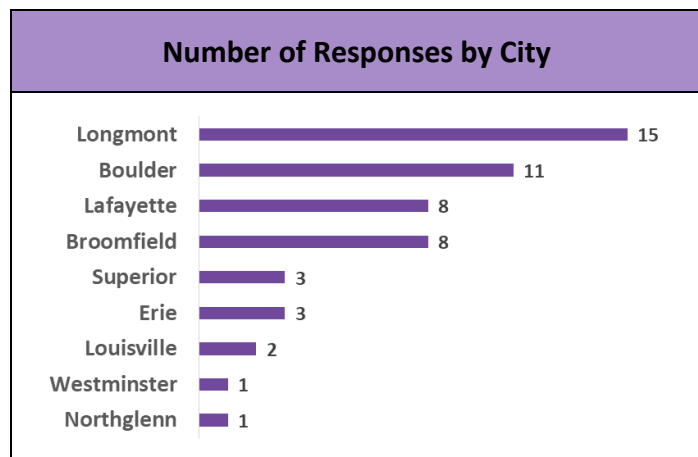
Age of person receiving services

Age Range	# of Responses	% of Total Responses
6 to 9	22	42%
15 to 17	17	33%
10 to 14	13	25%



City of person receiving services

City	# of Responses	% of Total Responses
Longmont	15	29%
Boulder	11	21%
Broomfield	8	15%
Lafayette	8	15%
Erie	3	6%
Superior	3	6%
Louisville	2	4%
Northglenn	1	2%
Westminster	1	2%



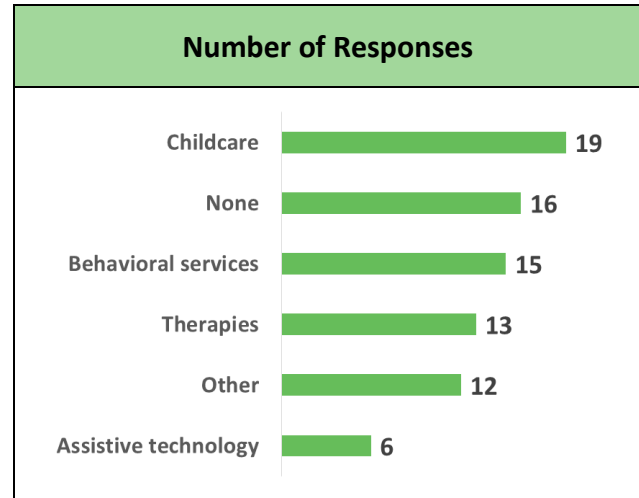
Imagine! Planning Survey 2021

Summary of Results

Multiple-Choice, Multi-Select Questions

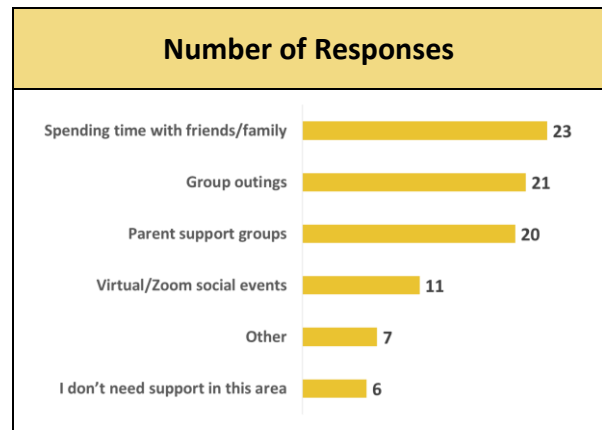
If you don't currently receive the support and services you need for your child with a developmental delay or disability, what other services do you need?

	# of Responses	% of Total Responses
Childcare	19	35%
None—I receive the support and services I need	16	29%
Behavioral services	15	27%
Therapies (Speech, Physical, Occupational)	13	24%
Other	12	22%
Assistive technology	6	11%



What would help you make and keep a support system?

	# of Responses	% of Total Responses
Spending time with friends/family	23	42%
Group outings	21	38%
Parent support groups	20	36%
Virtual/Zoom social events	11	20%
Other	7	13%
I don't need support in this area	6	11%

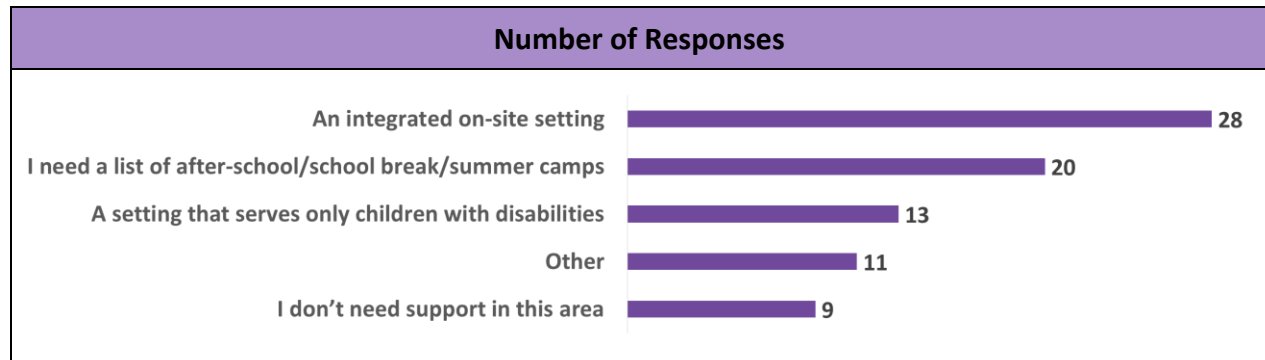


What after-school and school break/summer camp would best meet your child's needs?

	# of Responses	% of Total Responses
An integrated on-site setting, with the students from my child's school, including students who don't have disabilities	28	51%
I need help finding a list of after-school and school break/summer camps in my area	20	36%
A setting that serves only children with disabilities	13	24%
Other	11	20%
I don't need support in this area	9	16%

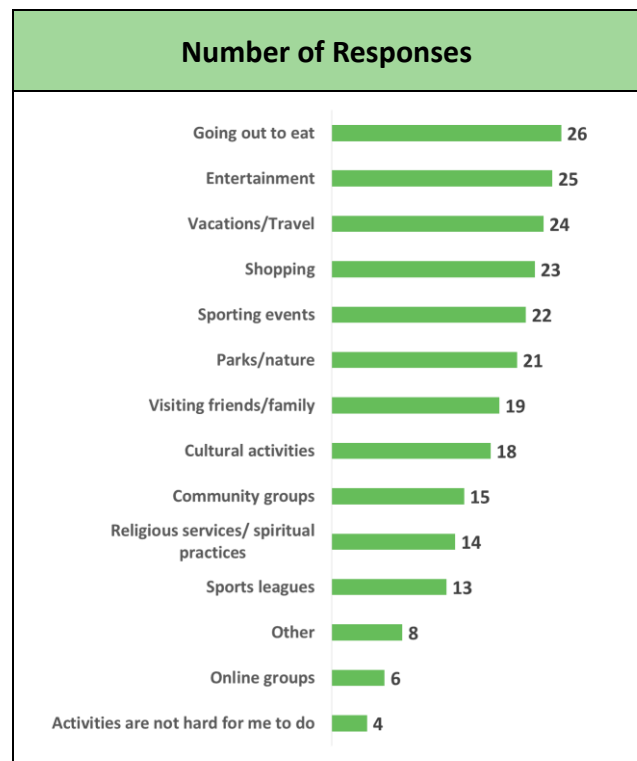
Imagine! Planning Survey 2021

Summary of Results



What activities that you like to do for fun are sometimes hard for you to do?

	# of Responses	% of Total Responses
Going out to eat	26	47%
Entertainment	25	45%
Vacations/Travel	24	44%
Shopping	23	42%
Sporting events	22	40%
Parks/nature	21	38%
Visiting friends/family	19	35%
Cultural activities	18	33%
Community groups	15	27%
Religious services/spiritual practices	14	25%
Sports leagues	13	24%
Other	8	15%
Online groups	6	11%
Activities are not hard for me to do	4	7%

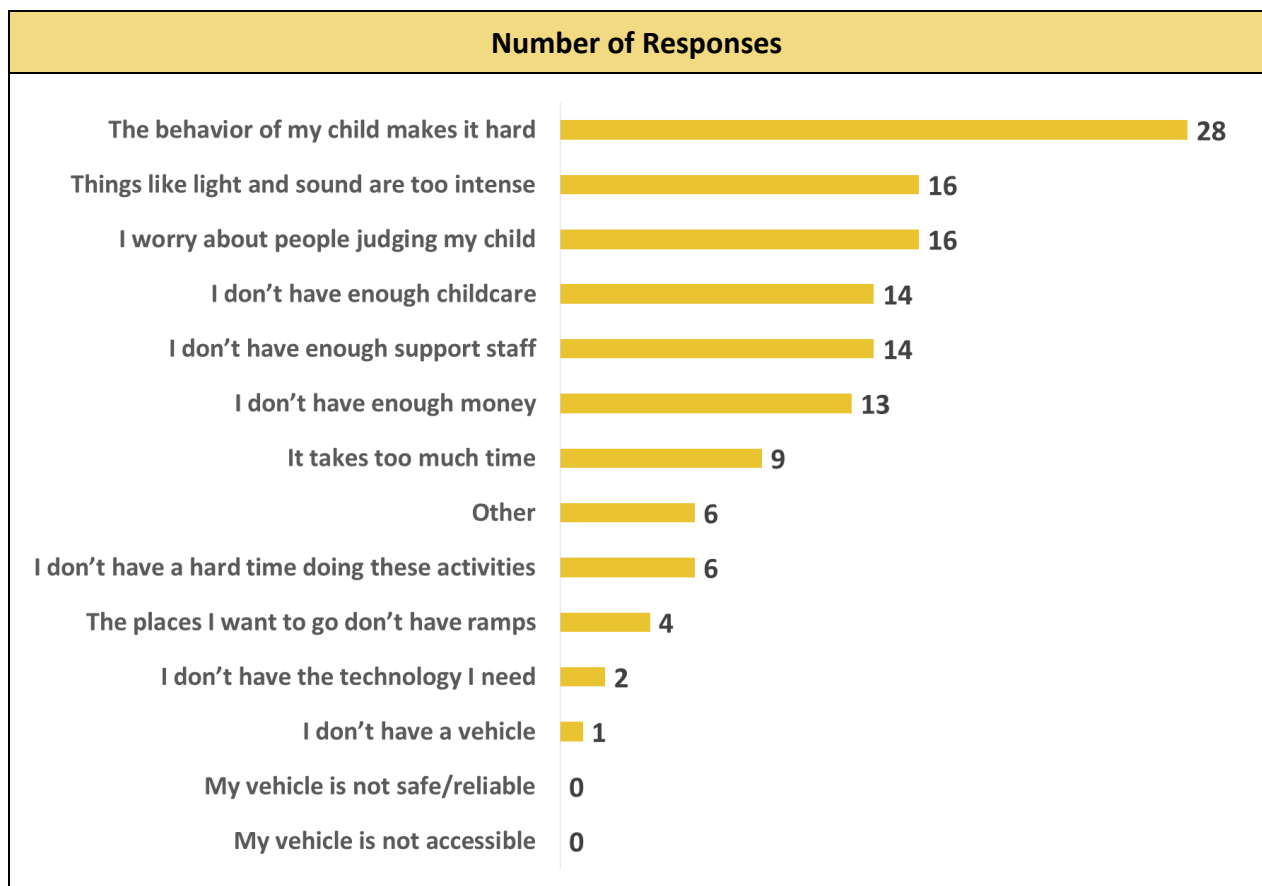


Imagine! Planning Survey 2021

Summary of Results

What makes it hard to do these activities with your child with a developmental delay or disability?

	# of Responses	% of Total Responses
The behavior of my child makes it hard	28	51%
I worry about people judging my child	16	29%
Things like light and sound are too intense for my child	16	29%
I don't have enough support staff	14	25%
I don't have enough childcare	14	25%
I don't have enough money	13	24%
It takes too much time	9	16%
I don't have a hard time doing these activities	6	11%
Other	6	11%
The places I want to go don't have ramps	4	7%
I don't have the technology I need	2	4%
I don't have a vehicle	1	2%
My vehicle is not accessible	0	0%
My vehicle is not safe/reliable	0	0%

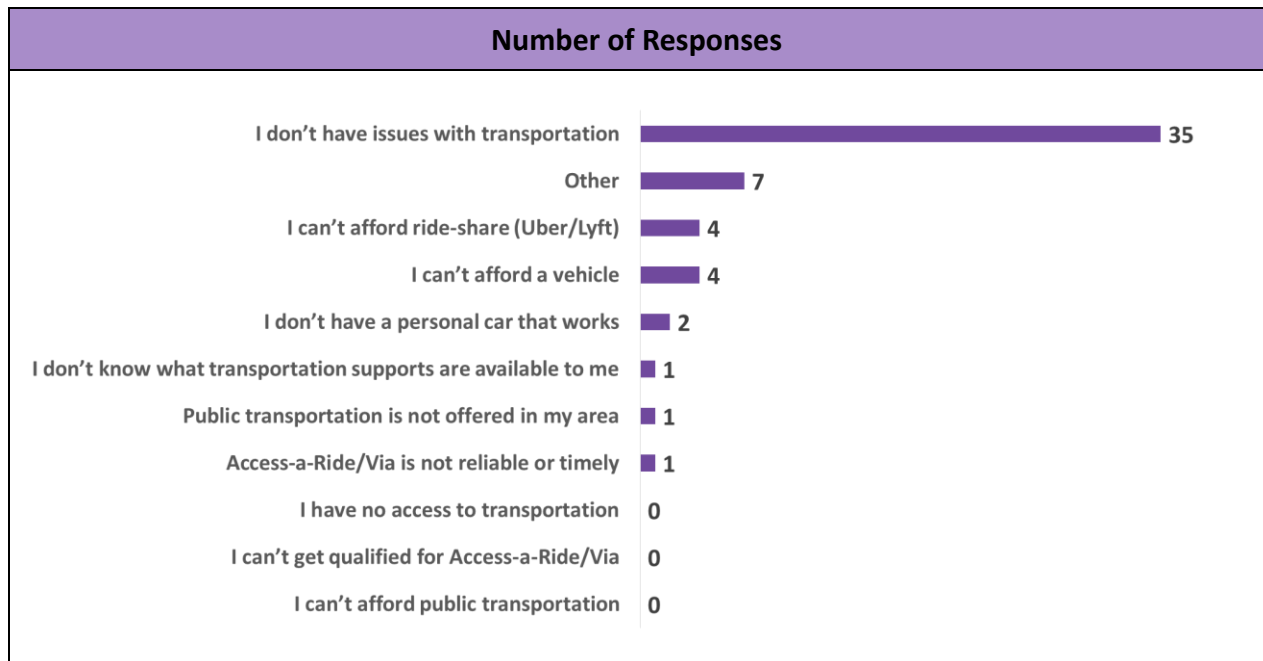


Imagine! Planning Survey 2021

Summary of Results

Do you have any issues traveling outside your home?

	# of Responses	% of Total Responses
I don't have issues with transportation	35	64%
Other	7	13%
I can't afford a vehicle	4	7%
I can't afford ride-share (Uber/Lyft)	4	7%
I don't have a personal car that works	2	4%
Access-a-Ride/Via is not reliable or timely	1	2%
Public transportation is not offered in my area	1	2%
I don't know what transportation supports are available to me	1	2%
I can't afford public transportation	0	0%
I can't get qualified for Access-a-Ride/Via	0	0%
I have no access to transportation	0	0%

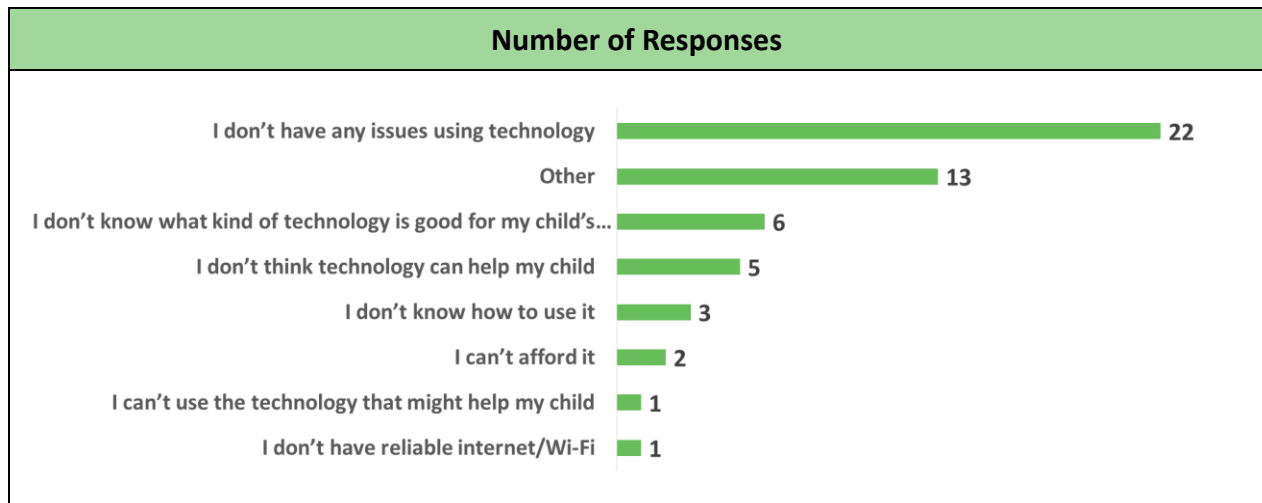


Imagine! Planning Survey 2021

Summary of Results

What makes it hard to use technology (like an iPad, smart phone, computer, or the internet) to support your child with a developmental delay or disability?

	# of Responses	% of Total Responses
I don't have any issues using technology	22	40%
Other	13	24%
I don't know what kind of technology is good for my child's needs	6	11%
I don't think technology can help my child	5	9%
I don't know how to use it	3	5%
I can't afford it	2	4%
I don't have reliable internet/Wi-Fi	1	2%
I can't use the technology that might help my child	1	2%

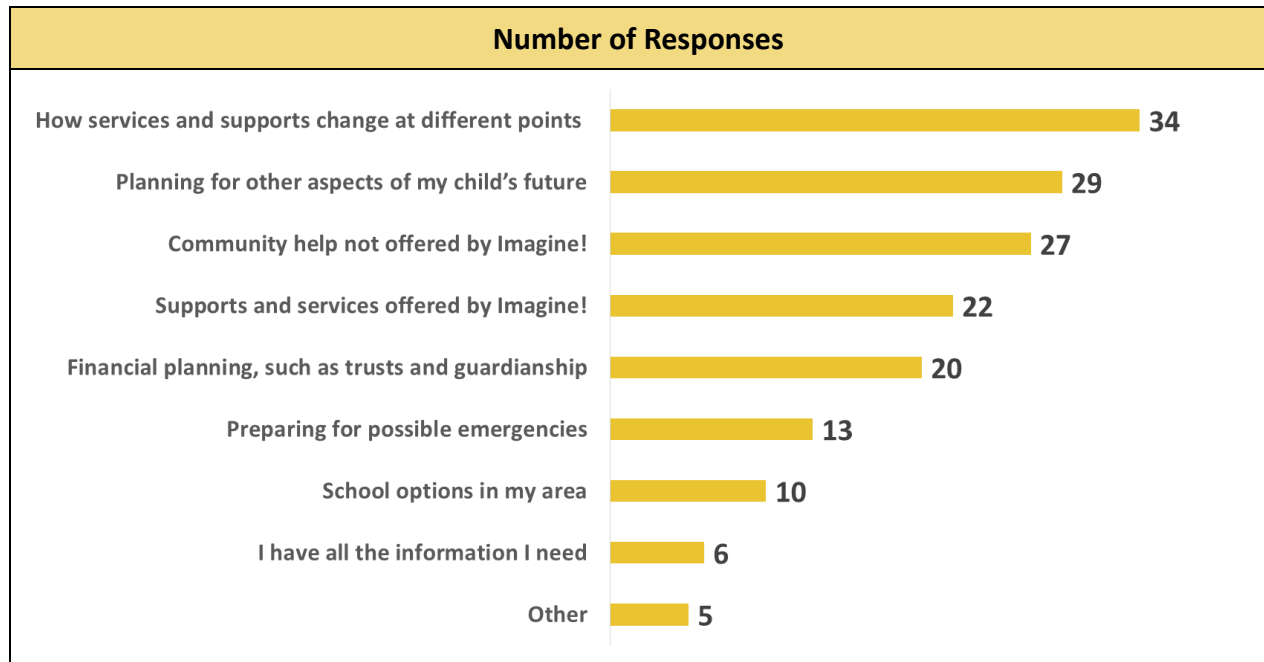


What do you need more information about?

	# of Responses	% of Total Responses
How services and supports change at different points in my child's life	34	62%
Planning for other aspects of my child's future	29	53%
Community help not offered by Imagine!, including other programs my child may be eligible for	27	49%
Supports and services offered by Imagine!, including other programs and waivers	22	40%
Financial planning, such as trusts and guardianship	20	36%
Preparing for possible emergencies	13	24%
School options in my area	10	18%
I have all the information I need	6	11%
Other	5	9%

Imagine! Planning Survey 2021

Summary of Results

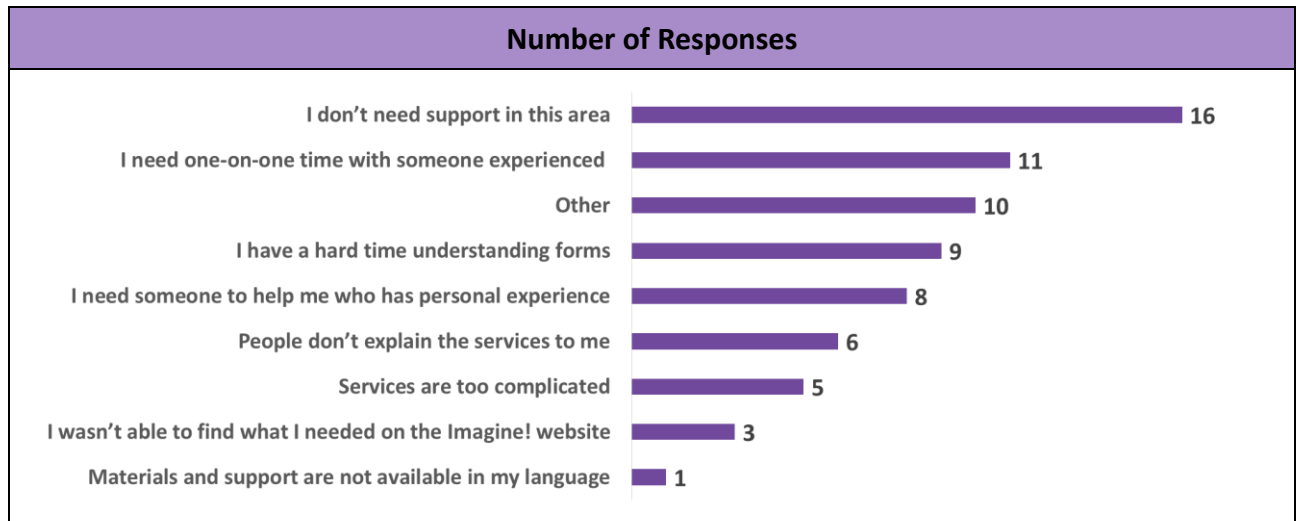


What makes it hard to understand the services available to you?

	# of Responses	% of Total Responses
I don't need support in this area	16	29%
I need one-on-one time with someone experienced in the field to be able to ask my questions	11	20%
Other	10	18%
I have a hard time understanding the forms and papers given to me	9	16%
I need someone to help me who has personal experience with a child with a disability	8	15%
People don't explain the services to me	6	11%
Services are too complicated	5	9%
I wasn't able to find what I needed on the Imagine! website	3	5%
Materials and support are not available in my native language	1	2%

Imagine! Planning Survey 2021

Summary of Results



Imagine! Planning Survey 2021

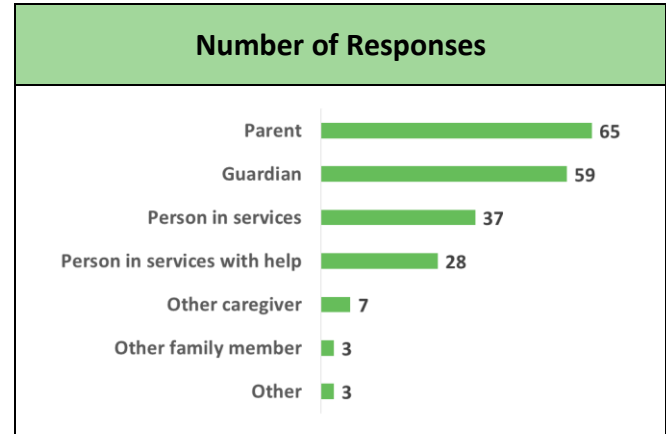
Summary of Results

Survey for People in Services Ages 18 and Over

Demographic Questions

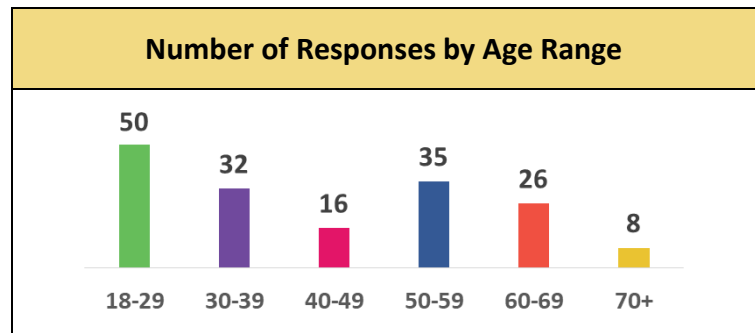
Person completing survey

	# of Responses	% of Total Responses
Parent	65	37%
Guardian	59	34%
Person in services	37	21%
Person in services with help	28	16%
Other caregiver	7	4%
Other	3	2%
Other family member	3	2%



Age of person receiving services

Age Range	# of Responses	% of Total Responses
18 to 29	50	30%
30 to 39	32	19%
40 to 49	16	10%
50 to 59	35	21%
60 to 69	26	16%
70+	8	5%

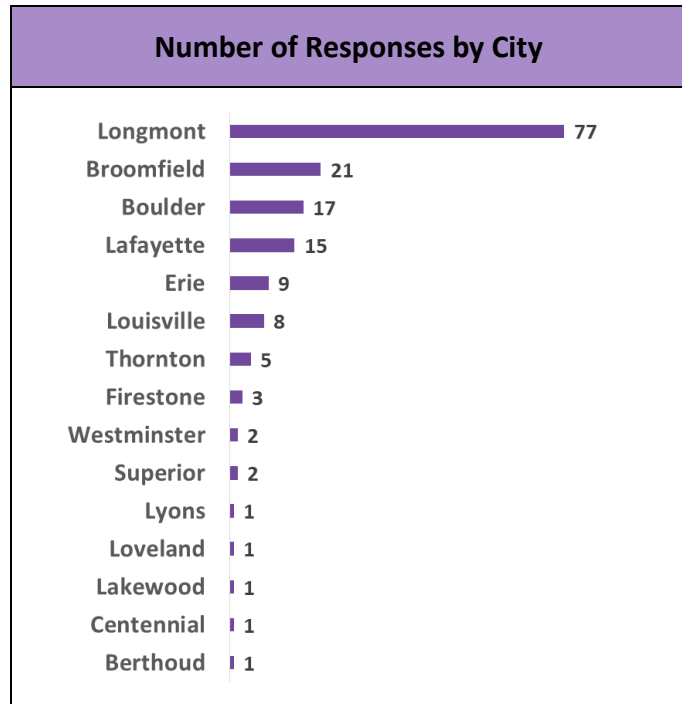


Imagine! Planning Survey 2021

Summary of Results

City of person receiving services

City	# of Responses	% of Total Responses
Longmont	77	47%
Broomfield	21	13%
Boulder	17	10%
Lafayette	15	9%
Erie	9	5%
Louisville	8	5%
Thornton	5	3%
Firestone	3	2%
Superior	2	1%
Westminster	2	1%
Berthoud	1	1%
Centennial	1	1%
Lakewood	1	1%
Loveland	1	1%
Lyons	1	1%



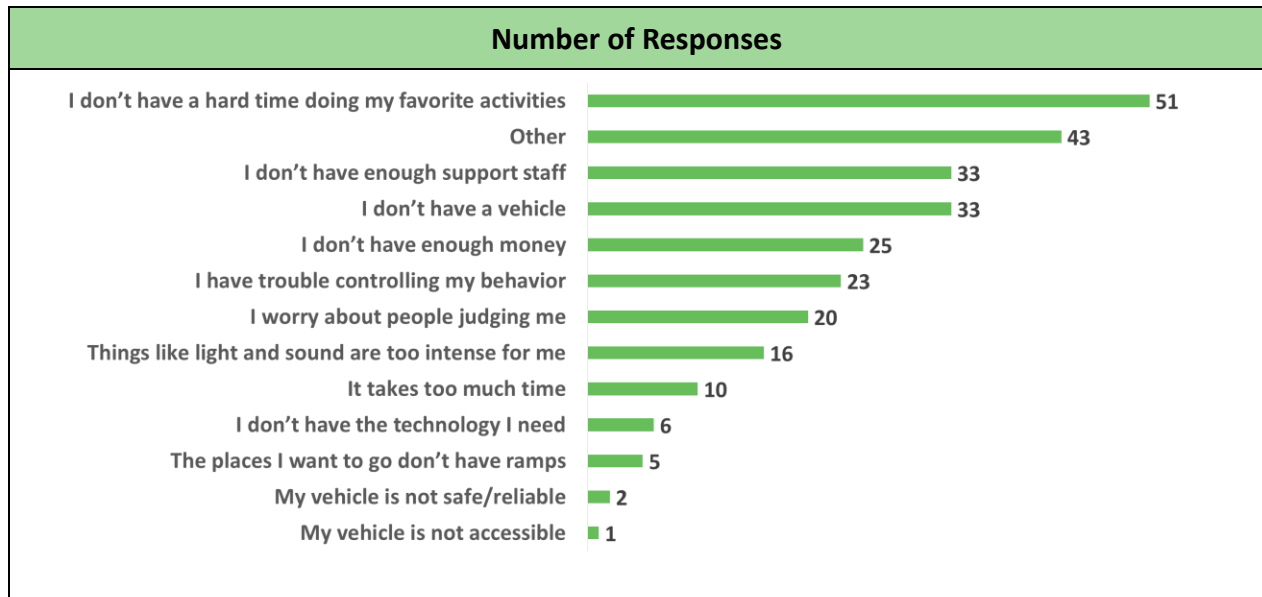
Multiple-Choice, Multi-Select Questions

Where would you like to live?

	# of Responses	% of Total Responses
I am living where I want to live	80	46%
In my family home	50	29%
In my own apartment/home	41	23%
In a home with 1 or 2 other roommates	15	9%
In a planned community for people with intellectual and developmental disabilities	11	6%
In someone else's home	8	5%
In an apartment connected to another person's home	8	5%
In a group home with up to 7 other roommates	8	5%

Imagine! Planning Survey 2021

Summary of Results

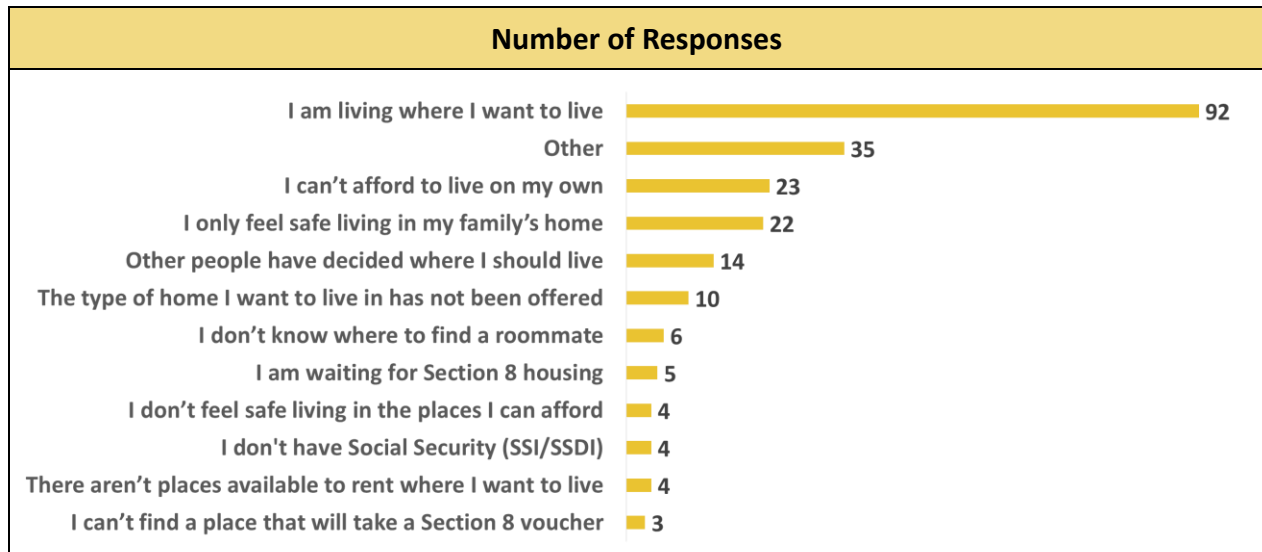


What makes it hard to live where you want to live?

	# of Responses	% of Total Responses
I am living where I want to live	92	53%
Other	35	20%
I can't afford to live on my own	23	13%
I only feel safe living in my family's home	22	13%
Other people have decided where I should live	14	8%
The type of home I want to live in has not been offered to me	10	6%
I'd like to have a roommate, but don't know where to find one	6	3%
I am waiting for Section 8 housing	5	3%
There aren't places available to rent where I want to live	4	2%
I don't have Social Security (SSI/SSDI)	4	2%
I don't feel safe living in the places I can afford	4	2%
I can't find a place that will take a Section 8 voucher	3	2%

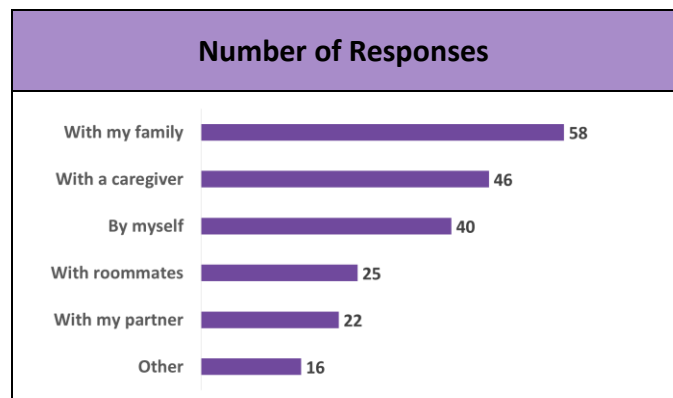
Imagine! Planning Survey 2021

Summary of Results



Who would you like to live with?

	# of Responses	% of Total Responses
With my family	58	33%
With a caregiver	46	26%
By myself	40	23%
With roommates	25	14%
With my partner	22	13%
Other	16	9%

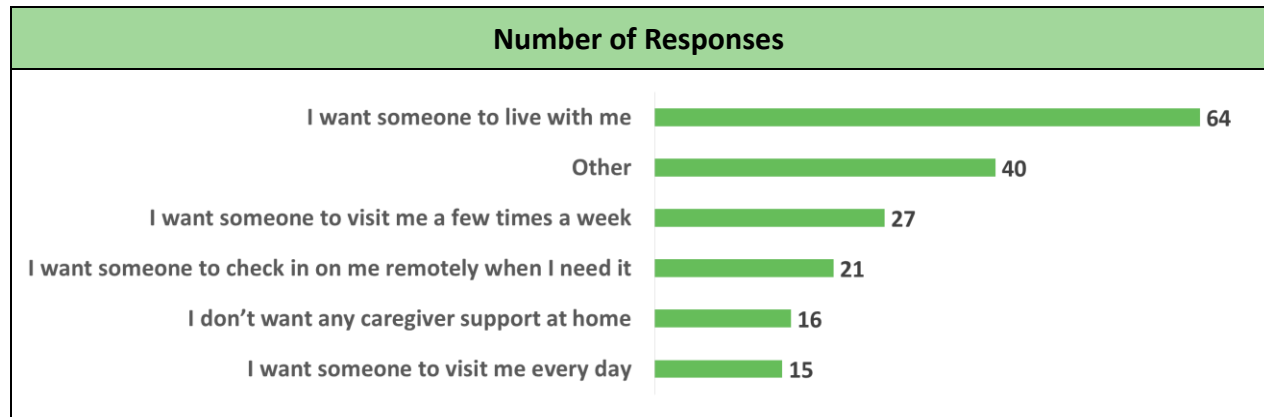


What support would you like to have at home?

	# of Responses	% of Total Responses
I want someone to live with me	64	37%
Other	40	23%
I want someone to visit me a few times a week	27	15%
I want someone to check in on me by phone or video call only when I need it	21	12%
I don't want any caregiver support at home	16	9%
I want someone to visit me every day	15	9%

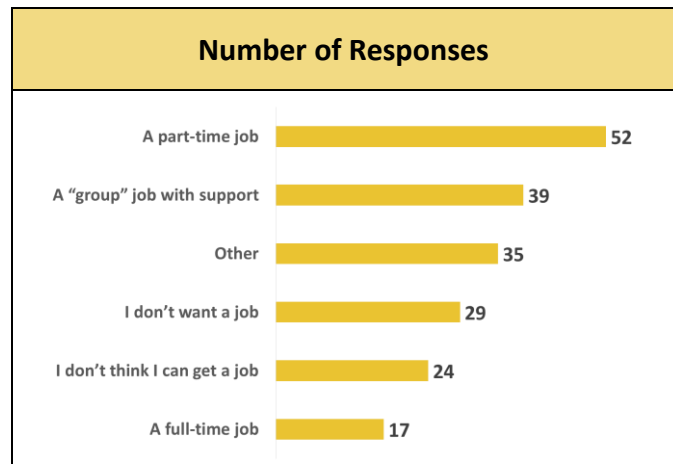
Imagine! Planning Survey 2021

Summary of Results



What is your ideal job? This may be the job you already have, or may be something different.

	# of Responses	% of Total Responses
A part-time job	52	30%
A "group" job with full-time staff support	39	22%
Other	35	20%
I don't want a job	29	17%
I don't think I can get a job	24	14%
A full-time job	17	10%



If you don't want to work or don't think you can get a job, why is that?

	# of Responses	% of Total Responses
Other	44	25%
I have a job	31	18%
I want to work, but I don't want to lose my benefits	17	10%
I want to work, but I don't think there are any jobs I can do	16	9%
I don't want to work— I'm not interested	15	9%
I want to work, but I need more help learning how to do the job I want	12	7%
I want to work, but I wouldn't have the support I need	12	7%
I prefer to volunteer	10	6%
I want to work, but I can't find a workplace I feel comfortable working in	9	5%
I want to work, but I don't know how to get a job	5	3%

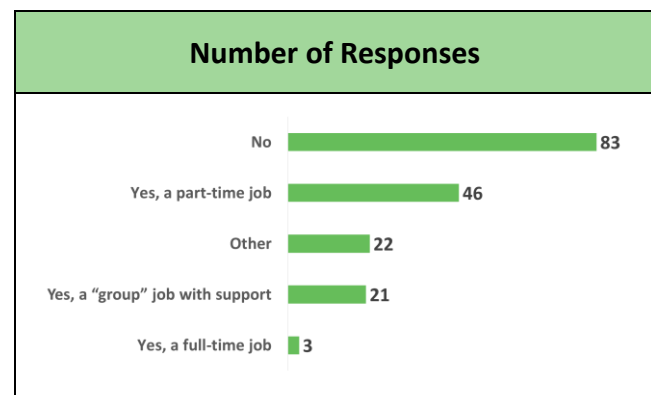
Imagine! Planning Survey 2021

Summary of Results



Do you currently have a job, or did you have a job before COVID?

	# of Responses	% of Total Responses
No	83	47%
Yes, a part-time job	46	26%
Other	22	13%
Yes, a "group" job with full-time staff support	21	12%
Yes, a full-time job	3	2%

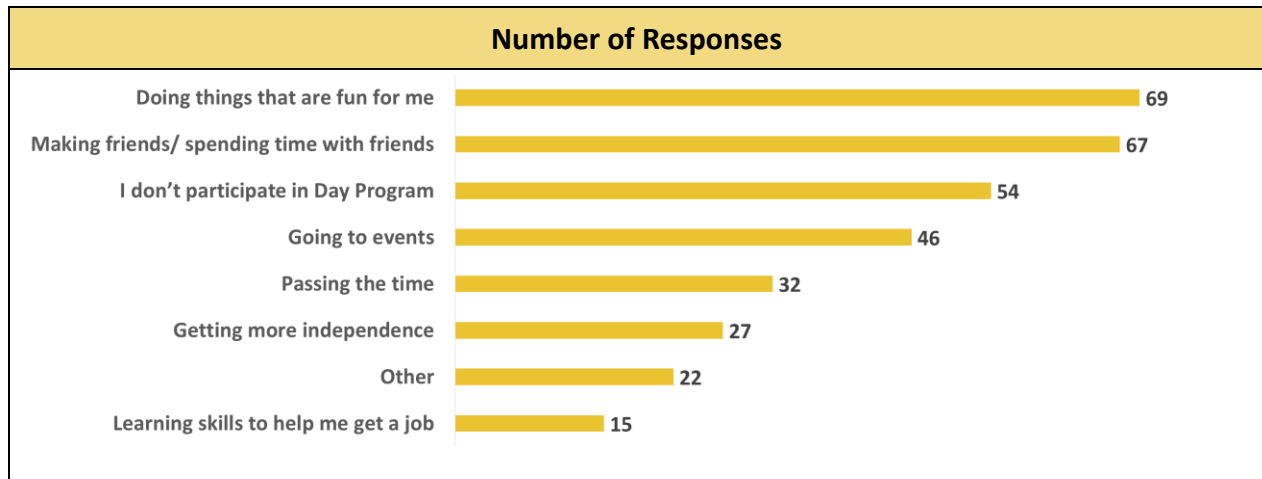


What do you like about Day Program activities?

	# of Responses	% of Total Responses
Doing things that are fun for me (like art, music, or volunteering)	69	39%
Making friends/ spending time with friends	67	38%
I don't participate in Day Program	54	31%
Going to events	46	26%
Passing the time	32	18%
Getting more independence, or working on independent living skills	27	15%
Other	22	13%
Learning skills to help me get a job	15	9%

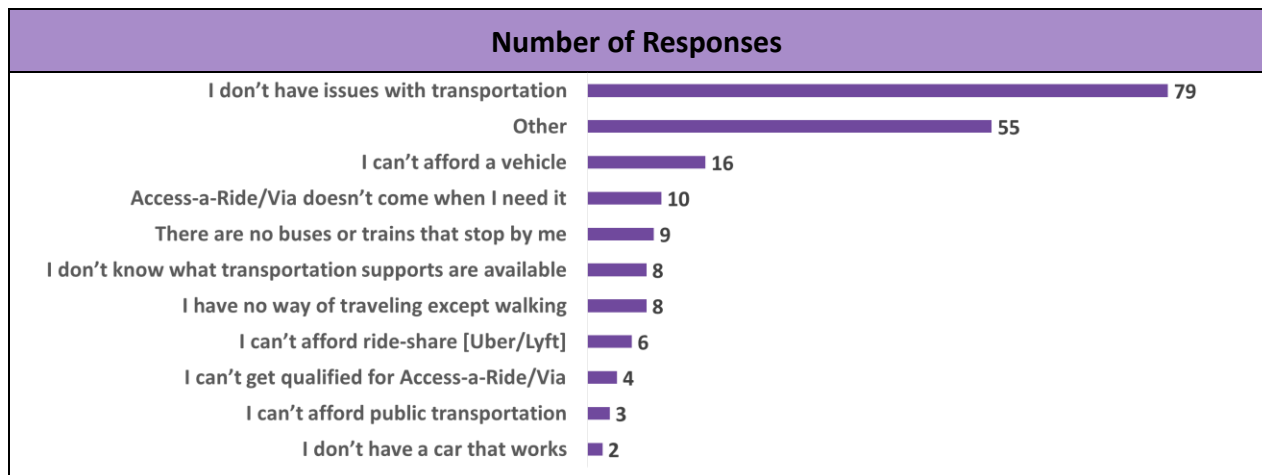
Imagine! Planning Survey 2021

Summary of Results



Do you have any issues traveling outside your home?

	# of Responses	% of Total Responses
I don't have issues with transportation	79	45%
Other	55	31%
I can't afford a vehicle	16	9%
Access-a-Ride/Via doesn't come when I need it	10	6%
There are no buses or trains that stop by me	9	5%
I have no way of traveling outside my house except walking	8	5%
I don't know what transportation supports are available to me	8	5%
I can't afford ride-share [Uber/Lyft]	6	3%
I can't get qualified for Access-a-Ride/Via	4	2%
I can't afford public transportation	3	2%
I don't have a car that works	2	1%

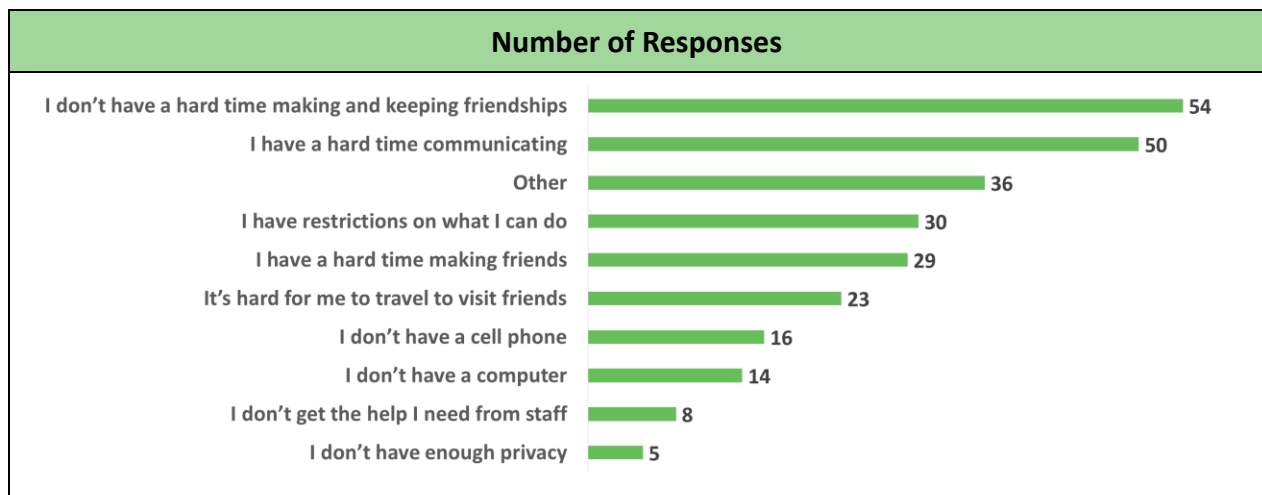


Imagine! Planning Survey 2021

Summary of Results

What makes it hard to make and keep friendships?

	# of Responses	% of Total Responses
I don't have a hard time making and keeping friendships	54	31%
I have a hard time communicating	50	29%
Other	36	21%
I have restrictions on what I can do	30	17%
I have a hard time making friends	29	17%
It's hard for me to travel to visit friends	23	13%
I don't have a cell phone	16	9%
I don't have a computer	14	8%
I don't get the help I need from staff	8	5%
I don't have enough privacy	5	3%

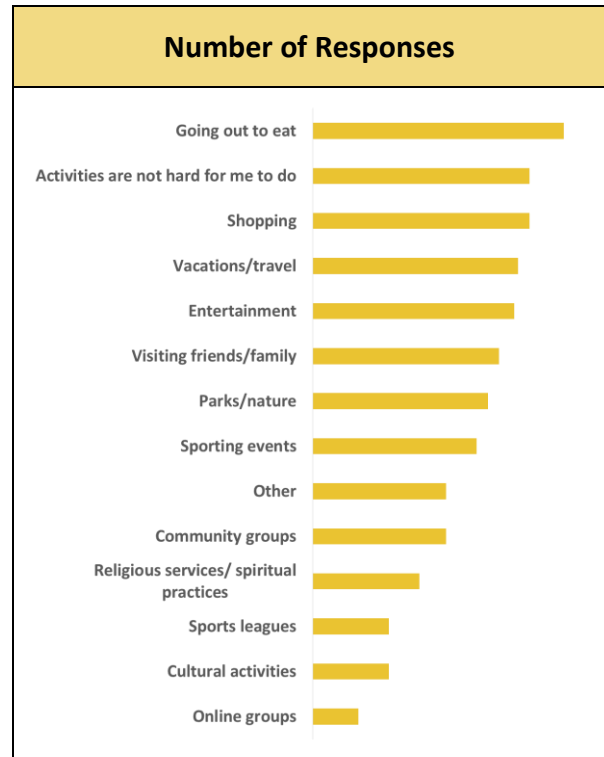


Imagine! Planning Survey 2021

Summary of Results

What activities that you like to do for fun are sometimes hard for you to do?

	# of Responses	% of Total Responses
Going out to eat	66	38%
Shopping	57	33%
Activities are not hard for me to do	57	33%
Vacations/travel	54	31%
Entertainment	53	30%
Visiting friends/family	49	28%
Parks/nature	46	26%
Sporting events	43	25%
Community groups	35	20%
Other	35	20%
Religious services/spiritual practices	28	16%
Cultural activities	20	11%
Sports leagues	20	11%
Online groups	12	7%

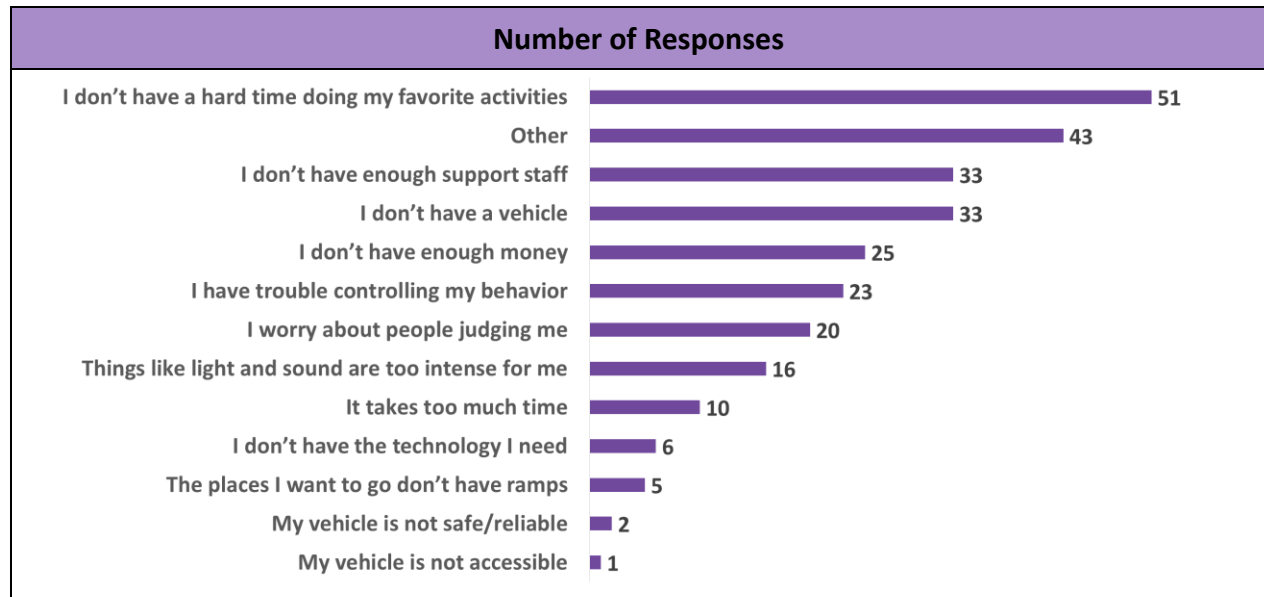


What makes it hard to do your favorite activities?

	# of Responses	% of Total Responses
I don't have a hard time doing my favorite activities	51	29%
Other	43	25%
I don't have a vehicle	33	19%
I don't have enough support staff	33	19%
I don't have enough money	25	14%
I have trouble controlling my behavior	23	13%
I worry about people judging me	20	11%
Things like light and sound are too intense for me	16	9%
It takes too much time	10	6%
I don't have the technology I need	6	3%
The places I want to go don't have ramps	5	3%
My vehicle is not safe/reliable	2	1%
My vehicle is not accessible	1	1%

Imagine! Planning Survey 2021

Summary of Results



What makes it hard to use technology like an iPad, smart phone, computer, or the internet?

	# of Responses	% of Total Responses
I don't have any issues using technology	53	30%
Other	47	27%
I don't know how to use it	44	25%
I can't use the technology that might help me	20	11%
I don't know what kind of technology is good for me	17	10%
I can't afford it	15	9%
I don't think technology can help me	13	7%
My internet/Wi-Fi doesn't work all the time	5	3%

Imagine! Planning Survey 2021

Summary of Results

